



**The California Managed Risk Medical Insurance Board**  
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## MEMORANDUM

DATE: June 9, 2011

TO: Patricia Powers  
Acting Administrative Officer  
California Health Benefit Exchange

FROM: Janette Casillas  
Executive Director  
Managed Risk Medical Insurance Board

SUBJECT: Health Benefit Exchange Board's Data Request

At the May 24, 2011 Health Benefit Exchange (HBEx) Board meeting under Agenda Item VI., the Managed Risk Medical Insurance Board (MRMIB) presented information on Eligibility and Enrollment: Eligibility Determinations. HBEx Board members requested additional information on the percentage of application received at the Single Point of Entry (SPE) by channels and by county. The Board also requested information on administrative costs for the services overseen by MRMIB. This memorandum provides the requested information.

### **SPE Data Trends**

The SPE is the central location that receives the Healthy Families Program (HFP) applications and screens each child for potential eligibility in HFP or for the Percent of Poverty Medi-Cal program. SPE then forwards the applications to the appropriate program for a final eligibility determination. Applicants must also submit proof of income and any claimed income deduction documentation along with the application.

There are four application channels and they are as follows:

- **Call-In Applications:** Applicants can call-in to the SPE toll-free telephone line and complete an application over the telephone with the assistance of the customer service representative. The bar-coded assisted application and a postage paid SPE return envelope are mailed to the applicant for their signature and the inclusion of the required income or deduction documentation.

- Health-e-Application (HeApp): Online electronic application that allows internet submission of an application to SPE. Since 2001 HeApp was available to state approved users (Certified Application Assistants-CAA and County Eligibility Workers) and became available to any public user via the internet as of December 20, 2010.
- Medi-Cal (MC) Referrals: MC applications forwarded by counties to SPE where they have been determined to be above the No-Cost Medi-Cal income requirements and potentially eligible for the HFP. These also include children determined no longer eligible for MC at their annual redetermination process.
- Paper Applications: Hard copy HFP applications that are either mailed or faxed into the SPE. These applications can be downloaded, mailed out to the applicant or are available at various community based locations; they are completed by the applicant or with the assistance of a CAA.

The attached document provides a summary of channels that applications are received at SPE by county for the past year (May 2010-April 2011). The first page is a cumulative total for the entire year and the following twelve pages are individual monthly snapshots for the one year period. Highlights of the data include:

- The "call-in" application percentage is relatively constant over the one year period.
- The "Medi-Cal referral" percentage is relatively constant over the one year period.
- "HeApp" percentage is relatively constant until January 2011 when it significantly rises by approximately 12% (public access to HeApp was implemented on 12/20/11).
- The "paper" application percentage is relatively constant until January 2011 when it decreases by approximately 10% (may also be related to public access of HeApp).

With funding support of four philanthropic foundations, MRMIB is implementing a modest outreach campaign to promote the availability of the new public access of HeApp starting July 2011.

#### **Administrative Costs\***

MRMIB contracts with MAXIMUS, Inc. to perform administrative vendor services for the Healthy Families Program and the SPE. The HFP monthly administrative fees are tiered based on the number of subscribers enrolled. This fee covers the vendor's responsibilities for all aspects of day-to-day administration and operations of SPE and HFP including initial receipt of applications; mail room functions; application processing; income screening; eligibility determination; enrollment; transfer; disenrollment; Enrollment Entity & Certified Application Assistant registration and training; data transmissions to plans and MEDS systems including data reconciliation; development and maintenance of data systems; maintaining program toll-free lines; providing customer service; development, translation and printing of program materials (printing of the handbook is not included); premium billing and collection; conducting annual Open Enrollment and Annual Eligibility Review processes; respond to subscriber correspondence and program appeals.

HFP Costs

\* As publicly reported at the March 2003 MRMIB Board Meeting

Tier 1 up to 799,999 .....	\$4.10 per child per month
Tier 2 800,000-899,999.....	\$3.95
Tier 3 900,000-999,999.....	\$3.65
Tier 4 1,000,000+.....	\$3.28

#### SPE Costs

Tier 1 up to 3,999.....	\$22.54 per application forwarded to the county
Tier 2 4,000-5,499.....	\$20.28
Tier 3 5,500-6,999.....	\$18.01
Tier 4 7,000+.....	\$14.79

SPE costs are divided into two categories, 1) reimbursement for applications forwarded to the county, and 2) the costs associated with the phone-in applications and toll-free telephone services. For applications forwarded to the county, the Department of Health Care Services (DHCS) established the contractual terms and reimbursement to MAXIMUS based on the number of applications forwarded to the counties monthly.

The SPE telephone assisted application fee is \$3.96 for each pre-printed application (including postage costs) produced and sent to potential applicants who provide information through contact with call center operators. In addition, the SPE talk time rate for the toll-free telephone services is \$0.91 per minute. These costs are split proportionately between HFP and MC based on the percentage of applications received at SPE.

APPLICATIONS BY CHANNEL - MAY 2010 THROUGH APRIL 2011

SPE\_MONTH (All)

COUNTY	CHANNEL Data		Health-e-App		Medi-Cal		Paper Application		Total TOTAL	Total % OF COUNTY
	TOTAL	% OF CHANNEL	TOTAL	% OF CHANNEL	TOTAL	% OF CHANNEL	TOTAL	% OF CHANNEL		
ALAMEDA	165	1.95%	1,760	20.85%	343	4.06%	6,174	73.13%	8,442	2.85%
ALPINE		0.00%		0.00%		0.00%	1	100.00%	1	0.00%
AMADOR		0.00%	47	35.61%	1	0.76%	84	63.64%	132	0.04%
BUTTE	16	1.84%	197	22.70%	77	8.87%	578	66.59%	868	0.29%
CALAVERAS	3	1.64%	48	26.23%	10	5.46%	122	66.67%	183	0.06%
COLUSA	4	1.34%	31	10.40%	17	5.70%	246	82.55%	298	0.10%
CONTRA COSTA	121	2.09%	725	12.54%	1,549	26.79%	3,387	58.58%	5,782	1.95%
DEL NORTE		0.00%	9	5.96%	55	36.42%	87	57.62%	151	0.05%
EL DORADO	12	1.53%	171	21.87%	40	5.12%	559	71.48%	782	0.26%
FRESNO	109	1.43%	1,312	17.21%	1,575	20.66%	4,626	60.69%	7,622	2.57%
GLENN	1	0.37%	28	10.41%	69	25.65%	171	63.57%	269	0.09%
HUMBOLDT	3	0.39%	385	49.68%	98	12.65%	289	37.29%	775	0.26%
IMPERIAL	22	1.41%	258	16.49%	542	34.63%	743	47.48%	1,565	0.53%
INYO		0.00%	28	41.79%	8	11.94%	31	46.27%	67	0.02%
KERN	119	1.43%	2,292	27.58%	1,596	19.21%	4,302	51.78%	8,309	2.80%
KINGS	15	1.49%	135	13.43%	90	8.96%	765	76.12%	1,005	0.34%
LAKE	12	2.87%	78	18.66%	7	1.67%	321	76.79%	418	0.14%
LASSEN		0.00%	19	19.00%	8	8.00%	73	73.00%	100	0.03%
LOS ANGELES	1,287	1.55%	16,936	20.37%	12,172	14.64%	52,750	63.44%	83,145	28.05%
MADERA	32	2.64%	332	27.35%	102	8.40%	748	61.61%	1,214	0.41%
MARIN	8	1.05%	89	11.68%	2	0.26%	663	87.01%	762	0.26%
MARIPOSA	2	2.22%	13	14.44%	22	24.44%	53	58.89%	90	0.03%
MENDOCINO	6	0.93%	147	22.90%	78	12.15%	411	64.02%	642	0.22%
MERCED	44	1.73%	397	15.62%	801	31.51%	1,300	51.14%	2,542	0.86%
MODOC		0.00%	6	13.64%	9	20.45%	29	65.91%	44	0.01%
MONO		0.00%	38	50.67%		0.00%	37	49.33%	75	0.03%
MONTEREY	47	1.24%	407	10.75%	695	18.35%	2,638	69.66%	3,787	1.28%
NAPA	5	0.56%	406	45.21%	55	6.12%	432	48.11%	898	0.30%
NEVADA	11	2.07%	99	18.61%	16	3.01%	406	76.32%	532	0.18%
Not Given	54	26.47%	7	3.43%	29	14.22%	114	55.88%	204	0.07%
ORANGE	320	1.36%	6,933	29.45%	3,394	14.42%	12,897	54.78%	23,544	7.94%
OTHER		0.00%		0.00%	1	5.26%	18	94.74%	19	0.01%
PLACER	26	1.56%	417	25.00%	171	10.25%	1,054	63.19%	1,668	0.56%
PLUMAS	3	4.23%	13	18.31%	5	7.04%	50	70.42%	71	0.02%
RIVERSIDE	371	1.42%	8,849	33.78%	4,000	15.27%	12,973	49.53%	26,193	8.84%
SACRAMENTO	170	1.72%	1,781	18.01%	1,284	12.98%	6,656	67.29%	9,891	3.34%
SAN BENITO	13	3.20%	59	14.53%	12	2.96%	322	79.31%	406	0.14%
SAN BERNARDINO	342	1.51%	7,372	32.50%	3,842	16.94%	11,129	49.06%	22,685	7.65%
SAN DIEGO	338	1.40%	6,697	27.73%	1,116	4.62%	15,997	66.25%	24,148	8.15%
SAN FRANCISCO	27	0.90%	476	15.85%	1,182	39.36%	1,318	43.89%	3,003	1.01%
SAN JOAQUIN	120	1.69%	1,320	18.60%	836	11.78%	4,821	67.93%	7,097	2.39%
SAN LUIS OBISPO	18	1.13%	345	21.75%	326	20.55%	897	56.56%	1,586	0.54%
SAN MATEO	48	1.15%	1,491	35.78%	626	15.02%	2,002	48.04%	4,167	1.41%
SANTA BARBARA	45	1.33%	512	15.17%	861	25.50%	1,958	58.00%	3,376	1.14%
SANTA CLARA	112	1.14%	3,238	33.05%	1,777	18.14%	4,671	47.67%	9,798	3.31%
SANTA CRUZ	21	1.08%	780	40.29%	421	21.75%	714	36.88%	1,936	0.65%
SHASTA	22	2.31%	246	25.79%	94	9.85%	592	62.05%	954	0.32%
SIERRA	1	5.88%	1	5.88%	6	35.29%	9	52.94%	17	0.01%
SISKIYOU	1	0.49%	67	32.84%	17	8.33%	119	58.33%	204	0.07%
SOLANO	51	2.50%	340	16.70%	51	2.50%	1,594	78.29%	2,036	0.69%
SONOMA	39	1.06%	1,500	40.81%	438	11.92%	1,699	46.22%	3,676	1.24%
STANISLAUS	68	1.35%	968	19.22%	1,548	30.73%	2,453	48.70%	5,037	1.70%
SUTTER	11	1.44%	112	14.64%	100	13.07%	542	70.85%	765	0.26%
TEHAMA	12	2.82%	72	16.90%	90	21.13%	252	59.15%	426	0.14%
TRINITY		0.00%	6	12.24%		0.00%	43	87.76%	49	0.02%
TULARE	45	0.91%	353	7.11%	1,714	34.52%	2,853	57.46%	4,965	1.67%
TUOLUMNE	7	3.23%	46	21.20%	18	8.29%	146	67.28%	217	0.07%
VENTURA	76	1.24%	625	10.21%	1,080	17.64%	4,343	70.92%	6,124	2.07%
YOLO	10	0.78%	220	17.23%	126	9.87%	921	72.12%	1,277	0.43%
YUBA	7	1.71%	64	15.65%	8	1.96%	330	80.68%	409	0.14%
Grand Total	4,422	1.49%	71,303	24.05%	45,210	15.25%	175,513	59.21%	296,448	100.00%

APPLICATIONS BY CHANNEL - MAY 2010

SPE\_MONTH 5/1/2010

COUNTY	CHANNEL Data		Health-e-App		Medi-Cal		Paper Application		Total TOTAL	Total % OF COUNTY
	Call-In Application	% OF CHANNEL	App	% OF CHANNEL		% OF CHANNEL		% OF CHANNEL		
	TOTAL		TOTAL		TOTAL		TOTAL			
ALAMEDA	26	4.05%	91	14.17%	44	6.85%	481	74.92%	642	2.83%
ALPINE		0.00%		0.00%		0.00%	1	100.00%	1	0.00%
AMADOR		0.00%	5	35.71%		0.00%	9	64.29%	14	0.06%
BUTTE	1	1.79%	8	14.29%	8	14.29%	39	69.64%	56	0.25%
CALAVERAS		0.00%	1	8.33%	2	16.67%	9	75.00%	12	0.05%
COLUSA	1	5.26%	1	5.26%	3	15.79%	14	73.68%	19	0.08%
CONTRA COSTA	17	3.39%	18	3.59%	172	34.33%	294	58.68%	501	2.21%
DEL NORTE		0.00%		0.00%	8	53.33%	7	46.67%	15	0.07%
EL DORADO	1	2.13%	6	12.77%	2	4.26%	38	80.85%	47	0.21%
FRESNO	8	1.43%	66	11.76%	115	20.50%	372	66.31%	561	2.48%
GLENN	1	3.70%		0.00%	6	22.22%	20	74.07%	27	0.12%
HUMBOLDT		0.00%	22	36.07%	9	14.75%	30	49.18%	61	0.27%
IMPERIAL	2	1.82%	7	6.36%	41	37.27%	60	54.55%	110	0.49%
INYO		0.00%	2	66.67%		0.00%	1	33.33%	3	0.01%
KERN	13	2.17%	147	24.58%	102	17.06%	336	56.19%	598	2.64%
KINGS	6	6.12%	5	5.10%	9	9.18%	78	79.59%	98	0.43%
LAKE	2	5.71%	1	2.86%	1	2.86%	31	88.57%	35	0.15%
LASSEN		0.00%	1	14.29%		0.00%	6	85.71%	7	0.03%
LOS ANGELES	130	2.01%	1,031	15.93%	1,120	17.31%	4,191	64.76%	6,472	28.56%
MADERA	4	5.13%	20	25.64%	4	5.13%	50	64.10%	78	0.34%
MARIN	2	3.13%	4	6.25%		0.00%	58	90.63%	64	0.28%
MARIPOSA		0.00%		0.00%		0.00%	4	100.00%	4	0.02%
MENDOCINO		0.00%	10	23.26%	3	6.98%	30	69.77%	43	0.19%
MERCED	7	3.89%	26	14.44%	49	27.22%	98	54.44%	180	0.79%
MODOC		0.00%		0.00%		0.00%	3	100.00%	3	0.01%
MONO		0.00%	2	66.67%		0.00%	1	33.33%	3	0.01%
MONTEREY	9	3.47%	12	4.63%	37	14.29%	201	77.61%	259	1.14%
NAPA		0.00%	38	50.00%	5	6.58%	33	43.42%	76	0.34%
NEVADA	1	2.70%	5	13.51%		0.00%	31	83.78%	37	0.16%
Not Given	6	50.00%		0.00%	1	8.33%	5	41.67%	12	0.05%
ORANGE	35	2.00%	479	27.39%	195	11.15%	1,040	59.46%	1,749	7.72%
PLACER	2	1.80%	16	14.41%	25	22.52%	68	61.26%	111	0.49%
PLUMAS	1	14.29%	1	14.29%		0.00%	5	71.43%	7	0.03%
RIVERSIDE	57	2.76%	647	31.36%	319	15.46%	1,040	50.41%	2,063	9.10%
SACRAMENTO	18	2.79%	62	9.60%	69	10.68%	497	76.93%	646	2.85%
SAN BENITO	2	5.41%	2	5.41%	4	10.81%	29	78.38%	37	0.16%
SAN BERNARDINO	39	2.09%	660	35.29%	286	15.29%	885	47.33%	1,870	8.25%
SAN DIEGO	33	1.88%	361	20.56%	78	4.44%	1,284	73.12%	1,756	7.75%
SAN FRANCISCO	4	1.83%	19	8.68%	102	46.58%	94	42.92%	219	0.97%
SAN JOAQUIN	15	2.90%	75	14.51%	53	10.25%	374	72.34%	517	2.28%
SAN LUIS OBISPO	3	2.40%	24	19.20%	26	20.80%	72	57.60%	125	0.55%
SAN MATEO	10	2.95%	120	35.40%	54	15.93%	155	45.72%	339	1.50%
SANTA BARBARA	6	2.68%	19	8.48%	42	18.75%	157	70.09%	224	0.99%
SANTA CLARA	9	1.07%	270	32.10%	191	22.71%	371	44.11%	841	3.71%
SANTA CRUZ	3	1.86%	57	35.40%	38	23.60%	63	39.13%	161	0.71%
SHASTA		0.00%	10	14.08%	19	26.76%	42	59.15%	71	0.31%
SISKIYOU		0.00%	2	22.22%	1	11.11%	6	66.67%	9	0.04%
SOLANO	7	4.73%	24	16.22%	3	2.03%	114	77.03%	148	0.65%
SONOMA	5	2.02%	78	31.45%	49	19.76%	116	46.77%	248	1.09%
STANISLAUS	10	2.60%	68	17.71%	103	26.82%	203	52.86%	384	1.69%
SUTTER	1	1.41%	2	2.82%	18	25.35%	50	70.42%	71	0.31%
TEHAMA		0.00%		0.00%	15	45.45%	18	54.55%	33	0.15%
TRINITY		0.00%		0.00%		0.00%	1	100.00%	1	0.00%
TULARE	6	1.58%	12	3.16%	156	41.05%	206	54.21%	380	1.68%
TUOLUMNE		0.00%	1	6.67%		0.00%	14	93.33%	15	0.07%
VENTURA	8	1.67%	22	4.59%	86	17.95%	363	75.78%	479	2.11%
YOLO	1	1.08%	11	11.83%	12	12.90%	69	74.19%	93	0.41%
YUBA		0.00%	2	7.69%	1	3.85%	23	88.46%	26	0.11%
Grand Total	512	2.26%	4,573	20.18%	3,686	16.27%	13,890	61.29%	22,661	100.00%

APPLICATIONS BY CHANNEL - JUNE 2010

SPE\_MONTH 6/1/2010

COUNTY	CHANNEL Data		Health-e-App		Medi-Cal		Paper Application		Total TOTAL	Total % OF COUNTY
	Call-In Application	% OF CHANNEL	App	% OF CHANNEL		% OF CHANNEL		% OF CHANNEL		
	TOTAL	% OF CHANNEL	TOTAL	% OF CHANNEL	TOTAL	% OF CHANNEL	TOTAL	% OF CHANNEL		
ALAMEDA	30	4.17%	106	14.72%	29	4.03%	555	77.08%	720	2.97%
AMADOR		0.00%	3	25.00%		0.00%	9	75.00%	12	0.05%
BUTTE	3	5.08%	6	10.17%	5	8.47%	45	76.27%	59	0.24%
CALAVERAS		0.00%	2	15.38%		0.00%	11	84.62%	13	0.05%
COLUSA		0.00%	3	12.00%	3	12.00%	19	76.00%	25	0.10%
CONTRA COSTA	14	3.10%	23	5.09%	130	28.76%	285	63.05%	452	1.86%
DEL NORTE		0.00%		0.00%		0.00%	7	100.00%	7	0.03%
EL DORADO	2	3.33%	5	8.33%	2	3.33%	51	85.00%	60	0.25%
FRESNO	15	2.53%	66	11.13%	116	19.56%	396	66.78%	593	2.45%
GLENN		0.00%		0.00%	8	38.10%	13	61.90%	21	0.09%
HUMBOLDT		0.00%	26	44.83%	9	15.52%	23	39.66%	58	0.24%
IMPERIAL	2	1.46%	17	12.41%	49	35.77%	69	50.36%	137	0.57%
INYO		0.00%	4	44.44%	2	22.22%	3	33.33%	9	0.04%
KERN	13	1.94%	137	20.45%	129	19.25%	391	58.36%	670	2.76%
KINGS	1	1.47%	5	7.35%	9	13.24%	53	77.94%	68	0.28%
LAKE		0.00%	5	15.15%	1	3.03%	27	81.82%	33	0.14%
LASSEN		0.00%		0.00%		0.00%	6	100.00%	6	0.02%
LOS ANGELES	161	2.30%	974	13.92%	1,130	16.15%	4,732	67.63%	6,997	28.87%
MADERA	6	6.00%	20	20.00%	3	3.00%	71	71.00%	100	0.41%
MARIN		0.00%	4	5.88%	1	1.47%	63	92.65%	68	0.28%
MARIPOSA		0.00%	1	12.50%	1	12.50%	6	75.00%	8	0.03%
MENDOCINO	1	1.75%	15	26.32%	4	7.02%	37	64.91%	57	0.24%
MERCED	5	2.44%	18	8.78%	71	34.63%	111	54.15%	205	0.85%
MODOC		0.00%	1	33.33%	2	66.67%		0.00%	3	0.01%
MONO		0.00%	6	50.00%		0.00%	6	50.00%	12	0.05%
MONTEREY	3	1.23%	14	5.74%	31	12.70%	196	80.33%	244	1.01%
NAPA		0.00%	35	46.67%	5	6.67%	35	46.67%	75	0.31%
NEVADA	2	4.65%	3	6.98%	2	4.65%	36	83.72%	43	0.18%
Not Given	15	68.18%		0.00%	2	9.09%	5	22.73%	22	0.09%
ORANGE	44	2.38%	456	24.62%	265	14.31%	1,087	58.69%	1,852	7.64%
OTHER		0.00%		0.00%		0.00%	2	100.00%	2	0.01%
PLACER	3	2.40%	16	12.80%	12	9.60%	94	75.20%	125	0.52%
RIVERSIDE	37	1.67%	700	31.57%	379	17.10%	1,101	49.66%	2,217	9.15%
SACRAMENTO	23	3.15%	58	7.93%	94	12.86%	556	76.06%	731	3.02%
SAN BENITO	2	5.71%	3	8.57%		0.00%	30	85.71%	35	0.14%
SAN BERNARDINO	40	2.07%	599	31.02%	309	16.00%	983	50.91%	1,931	7.97%
SAN DIEGO	32	1.64%	347	17.74%	114	5.83%	1,463	74.80%	1,956	8.07%
SAN FRANCISCO	3	1.20%	32	12.80%	98	39.20%	117	46.80%	250	1.03%
SAN JOAQUIN	14	2.43%	84	14.61%	75	13.04%	402	69.91%	575	2.37%
SAN LUIS OBISPO	3	2.52%	10	8.40%	37	31.09%	69	57.98%	119	0.49%
SAN MATEO	2	0.55%	108	29.83%	59	16.30%	193	53.31%	362	1.49%
SANTA BARBARA	5	2.16%	29	12.55%	49	21.21%	148	64.07%	231	0.95%
SANTA CLARA	14	1.77%	196	24.81%	194	24.56%	386	48.86%	790	3.26%
SANTA CRUZ	1	0.63%	54	33.75%	45	28.13%	60	37.50%	160	0.66%
SHASTA	4	6.90%	8	13.79%	6	10.34%	40	68.97%	58	0.24%
SIERRA	1	20.00%		0.00%	2	40.00%	2	40.00%	5	0.02%
SISKIYOU		0.00%	1	7.69%		0.00%	12	92.31%	13	0.05%
SOLANO	8	4.91%	20	12.27%	3	1.84%	132	80.98%	163	0.67%
SONOMA	9	2.88%	105	33.55%	69	22.04%	130	41.53%	313	1.29%
STANISLAUS	11	2.89%	55	14.44%	102	26.77%	213	55.91%	381	1.57%
SUTTER	1	1.43%	3	4.29%	6	8.57%	60	85.71%	70	0.29%
TEHAMA	1	3.45%	4	13.79%	6	20.69%	18	62.07%	29	0.12%
TRINITY		0.00%		0.00%		0.00%	4	100.00%	4	0.02%
TULARE	8	1.98%	10	2.47%	142	35.06%	245	60.49%	405	1.67%
TUOLUMNE	1	6.67%	2	13.33%	3	20.00%	9	60.00%	15	0.06%
VENTURA	14	2.66%	15	2.85%	106	20.11%	392	74.38%	527	2.17%
YOLO	1	0.91%	9	8.18%	15	13.64%	85	77.27%	110	0.45%
YUBA	3	9.38%	1	3.13%		0.00%	28	87.50%	32	0.13%
Grand Total	558	2.30%	4,424	18.25%	3,934	16.23%	15,322	63.21%	24,238	100.00%

APPLICATIONS BY CHANNEL - JULY 2010

SPE_MONTH	7/1/2010
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COUNTY	Call-In Application		Health-e-App		Medi-Cal		Paper Application		Total TOTAL	Total % OF COUNTY
	TOTAL	% OF CHANNEL	TOTAL	% OF CHANNEL	TOTAL	% OF CHANNEL	TOTAL	% OF CHANNEL		
ALAMEDA	18	2.93%	90	14.66%	24	3.91%	482	78.50%	614	2.98%
AMADOR		0.00%	1	16.67%		0.00%	83.33%	6	0.03%	
BUTTE	1	3.13%	3	9.38%	1	3.13%	27	84.38%	32	0.16%
CALAVERAS		0.00%		0.00%	1	12.50%	87.50%	8	0.04%	
COLUSA	2	10.53%	1	5.26%		0.00%	16	84.21%	19	0.09%
CONTRA COSTA	10	2.44%	25	6.10%	136	33.17%	239	58.29%	410	1.99%
DEL NORTE		0.00%	1	14.29%	1	14.29%	71.43%	7	0.03%	
EL DORADO	1	2.50%	5	12.50%	4	10.00%	30	75.00%	40	0.19%
FRESNO	12	2.21%	49	9.01%	102	18.75%	381	70.04%	544	2.64%
GLENN		0.00%		0.00%	5	38.46%	61.54%	13	0.06%	
HUMBOLDT		0.00%	20	35.09%	11	19.30%	26	45.61%	57	0.28%
IMPERIAL	1	0.88%	14	12.28%	45	39.47%	54	47.37%	114	0.55%
INYO		0.00%	3	60.00%	1	20.00%	20.00%	5	0.02%	
KERN	15	2.71%	99	17.90%	78	14.10%	361	65.28%	553	2.68%
KINGS	1	1.33%	8	10.67%	4	5.33%	62	82.67%	75	0.36%
LAKE	1	3.03%	7	21.21%	1	3.03%	24	72.73%	33	0.16%
LASSEN		0.00%		0.00%	1	33.33%	2	66.67%	3	0.01%
LOS ANGELES	106	1.82%	847	14.56%	917	15.76%	3,949	67.86%	5,819	28.23%
MADERA	2	2.20%	16	17.58%	10	10.99%	63	69.23%	91	0.44%
MARIN		0.00%	4	6.45%		0.00%	58	93.55%	62	0.30%
MARIPOSA		0.00%		0.00%	3	37.50%	62.50%	8	0.04%	
MENDOCINO		0.00%	6	15.79%	4	10.53%	28	73.68%	38	0.18%
MERCED	3	1.61%	23	12.37%	54	29.03%	106	56.99%	186	0.90%
MODOC		0.00%		0.00%	1	20.00%	80.00%	5	0.02%	
MONO		0.00%	2	40.00%		0.00%	3	60.00%	5	0.02%
MONTEREY	5	1.89%	13	4.92%	37	14.02%	209	79.17%	264	1.28%
NAPA	2	2.99%	25	37.31%	10	14.93%	30	44.78%	67	0.33%
NEVADA		0.00%		0.00%	2	8.33%	22	91.67%	24	0.12%
Not Given	11	52.38%		0.00%		0.00%	10	47.62%	21	0.10%
ORANGE	28	1.72%	383	23.57%	245	15.08%	969	59.63%	1,625	7.88%
PLACER	2	1.75%	23	20.18%	13	11.40%	76	66.67%	114	0.55%
PLUMAS		0.00%		0.00%	1	20.00%	4	80.00%	5	0.02%
RIVERSIDE	27	1.44%	554	29.58%	326	17.41%	966	51.58%	1,873	9.09%
SACRAMENTO	16	2.50%	73	11.41%	79	12.34%	472	73.75%	640	3.10%
SAN BENITO	1	3.70%	2	7.41%		0.00%	24	88.89%	27	0.13%
SAN BERNARDINO	34	2.21%	479	31.10%	265	17.21%	762	49.48%	1,540	7.47%
SAN DIEGO	33	1.97%	394	23.56%	57	3.41%	1,188	71.05%	1,672	8.11%
SAN FRANCISCO	3	1.33%	25	11.06%	82	36.28%	116	51.33%	226	1.10%
SAN JOAQUIN	7	1.48%	59	12.47%	71	15.01%	336	71.04%	473	2.29%
SAN LUIS OBISPO	3	3.00%	6	6.00%	26	26.00%	65	65.00%	100	0.49%
SAN MATEO	7	2.23%	92	29.30%	44	14.01%	171	54.46%	314	1.52%
SANTA BARBARA		0.00%	21	9.68%	44	20.28%	152	70.05%	217	1.05%
SANTA CLARA	10	1.43%	180	25.71%	145	20.71%	365	52.14%	700	3.40%
SANTA CRUZ	2	1.47%	51	37.50%	31	22.79%	52	38.24%	136	0.66%
SHASTA	1	1.54%	15	23.08%	9	13.85%	40	61.54%	65	0.32%
SISKIYOU	1	7.69%	4	30.77%	1	7.69%	53.85%	13	0.06%	
SOLANO	7	4.61%	17	11.18%	6	3.95%	122	80.26%	152	0.74%
SONOMA	6	2.08%	119	41.32%	41	14.24%	122	42.36%	288	1.40%
STANISLAUS	6	1.70%	45	12.78%	126	35.80%	175	49.72%	352	1.71%
SUTTER	2	4.55%	5	11.36%	2	4.55%	35	79.55%	44	0.21%
TEHAMA	1	4.76%	4	19.05%	3	14.29%	13	61.90%	21	0.10%
TRINITY		0.00%		0.00%		0.00%	100.00%	5	0.02%	
TULARE	2	0.65%	12	3.88%	111	35.92%	184	59.55%	309	1.50%
TUOLUMNE		0.00%		0.00%	1	9.09%	10	90.91%	11	0.05%
VENTURA	7	1.62%	12	2.77%	105	24.25%	309	71.36%	433	2.10%
YOLO		0.00%	12	12.37%	14	14.43%	71	73.20%	97	0.47%
YUBA		0.00%	6	16.22%		0.00%	31	83.78%	37	0.18%
Grand Total	397	1.93%	3,855	18.70%	3,301	16.01%	13,059	63.36%	20,612	100.00%

APPLICATIONS BY CHANNEL - AUGUST 2010

SPE\_MONTH 8/1/2010

COUNTY	CHANNEL Data		Health-e-App		Medi-Cal		Paper Application		Total TOTAL	Total % OF COUNTY
	Call-In Application	% OF CHANNEL	App	% OF CHANNEL		% OF CHANNEL		% OF CHANNEL		
ALAMEDA	13	1.91%	116	17.01%	25	3.67%	528	77.42%	682	2.73%
AMADOR		0.00%		0.00%		0.00%	6	100.00%	6	0.02%
BUTTE	2	3.23%	6	9.68%	5	8.06%	49	79.03%	62	0.25%
CALAVERAS		0.00%	1	12.50%		0.00%	7	87.50%	8	0.03%
COLUSA		0.00%	1	5.00%	2	10.00%	17	85.00%	20	0.08%
CONTRA COSTA	12	2.40%	29	5.81%	153	30.66%	305	61.12%	499	2.00%
DEL NORTE		0.00%		0.00%	7	50.00%	7	50.00%	14	0.06%
EL DORADO		0.00%	8	12.31%	3	4.62%	54	83.08%	65	0.26%
FRESNO	5	0.86%	93	16.01%	109	18.76%	374	64.37%	581	2.33%
GLENN		0.00%	1	3.03%	3	9.09%	29	87.88%	33	0.13%
HUMBOLDT	2	3.39%	32	54.24%	7	11.86%	18	30.51%	59	0.24%
IMPERIAL	3	2.63%	20	17.54%	22	19.30%	69	60.53%	114	0.46%
INYO		0.00%		0.00%	1	25.00%	3	75.00%	4	0.02%
KERN	14	2.03%	196	28.36%	82	11.87%	399	57.74%	691	2.77%
KINGS		0.00%	10	12.35%	5	6.17%	66	81.48%	81	0.32%
LAKE	4	10.53%	6	15.79%		0.00%	28	73.68%	38	0.15%
LASSEN		0.00%		0.00%	2	20.00%	8	80.00%	10	0.04%
LOS ANGELES	118	1.68%	1,054	14.98%	1,139	16.19%	4,725	67.15%	7,036	28.20%
MADERA	3	2.65%	19	16.81%	12	10.62%	79	69.91%	113	0.45%
MARIN		0.00%	1	1.75%		0.00%	56	98.25%	57	0.23%
MARIPOSA		0.00%	1	20.00%	1	20.00%	3	60.00%	5	0.02%
MENDOCINO		0.00%	14	25.00%	7	12.50%	35	62.50%	56	0.22%
MERCED	2	0.92%	23	10.60%	57	26.27%	135	62.21%	217	0.87%
MODOC		0.00%		0.00%		0.00%	5	100.00%	5	0.02%
MONO		0.00%		0.00%		0.00%	4	100.00%	4	0.02%
MONTEREY	4	1.34%	22	7.38%	49	16.44%	223	74.83%	298	1.19%
NAPA		0.00%	34	47.22%	11	15.28%	27	37.50%	72	0.29%
NEVADA		0.00%	5	10.42%	1	2.08%	42	87.50%	48	0.19%
Not Given	4	16.67%	1	4.17%	5	20.83%	14	58.33%	24	0.10%
ORANGE	28	1.41%	490	24.60%	274	13.76%	1,200	60.24%	1,992	7.98%
OTHER		0.00%		0.00%		0.00%	3	100.00%	3	0.01%
PLACER	1	0.70%	20	13.99%	13	9.09%	109	76.22%	143	0.57%
PLUMAS		0.00%	1	14.29%		0.00%	6	85.71%	7	0.03%
RIVERSIDE	42	1.75%	764	31.82%	286	11.91%	1,309	54.52%	2,401	9.62%
SACRAMENTO	20	2.38%	78	9.30%	72	8.58%	669	79.74%	839	3.36%
SAN BENITO		0.00%	2	6.25%		0.00%	30	93.75%	32	0.13%
SAN BERNARDINO	40	2.02%	629	31.74%	243	12.26%	1,070	53.99%	1,982	7.94%
SAN DIEGO	35	1.73%	471	23.33%	64	3.17%	1,449	71.77%	2,019	8.09%
SAN FRANCISCO	3	1.30%	36	15.65%	70	30.43%	121	52.61%	230	0.92%
SAN JOAQUIN	11	1.71%	84	13.04%	61	9.47%	488	75.78%	644	2.58%
SAN LUIS OBISPO	3	2.50%	26	21.67%	18	15.00%	73	60.83%	120	0.48%
SAN MATEO	4	1.10%	122	33.61%	58	15.98%	179	49.31%	363	1.45%
SANTA BARBARA	6	2.35%	30	11.76%	53	20.78%	166	65.10%	255	1.02%
SANTA CLARA	14	1.75%	212	26.53%	127	15.89%	446	55.82%	799	3.20%
SANTA CRUZ	4	2.58%	54	34.84%	36	23.23%	61	39.35%	155	0.62%
SHASTA	3	3.33%	11	12.22%	5	5.56%	71	78.89%	90	0.36%
SIERRA		0.00%	1	100.00%		0.00%		0.00%	1	0.00%
SISKIYOU		0.00%		0.00%		0.00%	13	100.00%	13	0.05%
SOLANO	4	2.63%	19	12.50%	5	3.29%	124	81.58%	152	0.61%
SONOMA	2	0.67%	128	43.10%	33	11.11%	134	45.12%	297	1.19%
STANISLAUS	7	1.76%	62	15.58%	119	29.90%	210	52.76%	398	1.60%
SUTTER		0.00%	4	7.14%	4	7.14%	48	85.71%	56	0.22%
TEHAMA	2	6.45%	2	6.45%	4	12.90%	23	74.19%	31	0.12%
TRINITY		0.00%		0.00%		0.00%	4	100.00%	4	0.02%
TULARE	4	1.06%	15	3.99%	126	33.51%	231	61.44%	376	1.51%
TUOLUMNE		0.00%		0.00%	5	33.33%	10	66.67%	15	0.06%
VENTURA	5	1.05%	29	6.11%	83	17.47%	358	75.37%	475	1.90%
YOLO	1	0.85%	10	8.47%	17	14.41%	90	76.27%	118	0.47%
YUBA	1	2.50%	4	10.00%		0.00%	35	87.50%	40	0.16%
Grand Total	426	1.71%	4,997	20.03%	3,484	13.96%	16,045	64.30%	24,952	100.00%



APPLICATIONS BY CHANNEL - SEPTEMBER 2010

SPE_MONTH	9/1/2010
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COUNTY	CHANNEL Data		Health-e-App		Medi-Cal		Paper Application		Total TOTAL	Total % OF COUNTY
	Call-In Application	% OF CHANNEL	App	% OF CHANNEL	TOTAL	% OF CHANNEL	TOTAL	% OF CHANNEL		
ALAMEDA	12	1.53%	110	13.99%	24	3.05%	640	81.42%	786	2.95%
AMADOR		0.00%	3	23.08%		0.00%	10	76.92%	13	0.05%
BUTTE	1	1.27%	9	11.39%	9	11.39%	60	75.95%	79	0.30%
CALAVERAS		0.00%		0.00%	1	10.00%	9	90.00%	10	0.04%
COLUSA		0.00%	2	8.00%		0.00%	23	92.00%	25	0.09%
CONTRA COSTA	13	2.61%	28	5.61%	131	26.25%	327	65.53%	499	1.87%
DEL NORTE		0.00%	1	9.09%	4	36.36%	6	54.55%	11	0.04%
EL DORADO	2	2.30%	13	14.94%	2	2.30%	70	80.46%	87	0.33%
FRESNO	9	1.38%	84	12.92%	127	19.54%	430	66.15%	650	2.44%
GLENN		0.00%		0.00%	6	33.33%	12	66.67%	18	0.07%
HUMBOLDT		0.00%	27	34.62%	15	19.23%	36	46.15%	78	0.29%
IMPERIAL	4	2.22%	21	11.67%	60	33.33%	95	52.78%	180	0.67%
INYO		0.00%	3	42.86%		0.00%	4	57.14%	7	0.03%
KERN	7	0.95%	152	20.62%	139	18.86%	439	59.57%	737	2.76%
KINGS	1	0.93%	4	3.70%	13	12.04%	90	83.33%	108	0.40%
LAKE	1	4.35%	3	13.04%	1	4.35%	18	78.26%	23	0.09%
LASSEN		0.00%		0.00%	2	18.18%	9	81.82%	11	0.04%
LOS ANGELES	118	1.57%	1,221	16.25%	1,047	13.94%	5,127	68.24%	7,513	28.16%
MADERA	6	5.00%	27	22.50%	13	10.83%	74	61.67%	120	0.45%
MARIN	2	2.70%	7	9.46%	1	1.35%	64	86.49%	74	0.28%
MARIPOSA	1	6.25%	1	6.25%	5	31.25%	9	56.25%	16	0.06%
MENDOCINO		0.00%	12	20.34%	5	8.47%	42	71.19%	59	0.22%
MERCED	8	3.46%	32	13.85%	64	27.71%	127	54.98%	231	0.87%
MODOC		0.00%	1	16.67%		0.00%	5	83.33%	6	0.02%
MONO		0.00%	1	33.33%		0.00%	2	66.67%	3	0.01%
MONTEREY	4	1.33%	12	4.00%	62	20.67%	222	74.00%	300	1.12%
NAPA	1	1.25%	39	48.75%	1	1.25%	39	48.75%	80	0.30%
NEVADA		0.00%	5	11.63%	1	2.33%	37	86.05%	43	0.16%
Not Given	4	20.00%		0.00%	5	25.00%	11	55.00%	20	0.07%
ORANGE	31	1.50%	479	23.23%	270	13.09%	1,282	62.17%	2,062	7.73%
OTHER		0.00%		0.00%	1	25.00%	3	75.00%	4	0.01%
PLACER	2	1.18%	32	18.93%	13	7.69%	122	72.19%	169	0.63%
PLUMAS		0.00%		0.00%	1	25.00%	3	75.00%	4	0.01%
RIVERSIDE	35	1.47%	771	32.34%	271	11.37%	1,307	54.82%	2,384	8.94%
SACRAMENTO	24	2.78%	79	9.16%	129	14.97%	630	73.09%	862	3.23%
SAN BENITO	1	2.38%	2	4.76%		0.00%	39	92.86%	42	0.16%
SAN BERNARDINO	35	1.68%	604	29.01%	335	16.09%	1,108	53.22%	2,082	7.81%
SAN DIEGO	39	1.83%	449	21.04%	86	4.03%	1,560	73.10%	2,134	8.00%
SAN FRANCISCO	5	1.80%	31	11.15%	105	37.77%	137	49.28%	278	1.04%
SAN JOAQUIN	6	0.97%	80	12.92%	64	10.34%	469	75.77%	619	2.32%
SAN LUIS OBISPO		0.00%	28	19.58%	25	17.48%	90	62.94%	143	0.54%
SAN MATEO	4	1.17%	98	28.57%	48	13.99%	193	56.27%	343	1.29%
SANTA BARBARA	7	2.27%	33	10.68%	69	22.33%	200	64.72%	309	1.16%
SANTA CLARA	13	1.48%	266	30.26%	170	19.34%	430	48.92%	879	3.30%
SANTA CRUZ		0.00%	83	45.86%	35	19.34%	63	34.81%	181	0.68%
SHASTA	5	5.26%	17	17.89%	8	8.42%	65	68.42%	95	0.36%
SIERRA		0.00%		0.00%		0.00%	1	100.00%	1	0.00%
SISKIYOU		0.00%	3	14.29%	3	14.29%	15	71.43%	21	0.08%
SOLANO	3	1.64%	13	7.10%	4	2.19%	163	89.07%	183	0.69%
SONOMA	1	0.32%	117	37.26%	12	3.82%	184	58.60%	314	1.18%
STANISLAUS	5	1.08%	67	14.41%	140	30.11%	253	54.41%	465	1.74%
SUTTER		0.00%	5	7.04%	6	8.45%	60	84.51%	71	0.27%
TEHAMA	2	4.26%	4	8.51%	10	21.28%	31	65.96%	47	0.18%
TRINITY		0.00%		0.00%		0.00%	3	100.00%	3	0.01%
TULARE	5	1.08%	15	3.23%	123	26.45%	322	69.25%	465	1.74%
TUOLUMNE		0.00%	4	12.12%	3	9.09%	26	78.79%	33	0.12%
VENTURA	8	1.46%	27	4.94%	87	15.90%	425	77.70%	547	2.05%
YOLO	1	0.91%	24	21.82%	6	5.45%	79	71.82%	110	0.41%
YUBA	1	2.63%	2	5.26%		0.00%	35	92.11%	38	0.14%
Grand Total	427	1.60%	5,151	19.31%	3,762	14.10%	17,335	64.99%	26,675	100.00%

APPLICATIONS BY CHANNEL - OCTOBER 2010

SPE\_MONTH 10/1/2010

COUNTY	CHANNEL Data		Health-e-App		Medi-Cal		Paper Application		Total TOTAL	Total % OF COUNTY
	TOTAL	% OF CHANNEL	TOTAL	% OF CHANNEL	TOTAL	% OF CHANNEL	TOTAL	% OF CHANNEL		
ALAMEDA	11	1.59%	99	14.35%	25	3.62%	555	80.43%	690	2.69%
AMADOR		0.00%	7	46.67%		0.00%	8	53.33%	15	0.06%
BUTTE	2	2.15%	12	12.90%	11	11.83%	68	73.12%	93	0.36%
CALAVERAS	1	6.67%	4	26.67%	2	13.33%	8	53.33%	15	0.06%
COLUSA		0.00%	2	7.14%	2	7.14%	24	85.71%	28	0.11%
CONTRA COSTA	10	2.05%	39	8.01%	138	28.34%	300	61.60%	487	1.90%
DEL NORTE		0.00%	1	6.67%	3	20.00%	11	73.33%	15	0.06%
EL DORADO		0.00%	16	20.51%	4	5.13%	58	74.36%	78	0.30%
FRESNO	7	1.09%	85	13.18%	121	18.76%	432	66.98%	645	2.51%
GLENN		0.00%	2	14.29%	2	14.29%	10	71.43%	14	0.05%
HUMBOLDT	1	1.30%	44	57.14%	8	10.39%	24	31.17%	77	0.30%
IMPERIAL	1	0.63%	20	12.58%	59	37.11%	79	49.69%	159	0.62%
INYO		0.00%		0.00%		0.00%	3	100.00%	3	0.01%
KERN	10	1.35%	166	22.40%	157	21.19%	408	55.06%	741	2.88%
KINGS	1	1.02%	9	9.18%	6	6.12%	82	83.67%	98	0.38%
LAKE	1	2.44%	1	2.44%		0.00%	39	95.12%	41	0.16%
LASSEN		0.00%	1	10.00%	1	10.00%	8	80.00%	10	0.04%
LOS ANGELES	109	1.50%	1,332	18.36%	958	13.20%	4,856	66.93%	7,255	28.24%
MADERA	4	3.42%	33	28.21%	4	3.42%	76	64.96%	117	0.46%
MARIN		0.00%	2	3.23%		0.00%	60	96.77%	62	0.24%
MARIPOSA		0.00%	2	18.18%	2	18.18%	7	63.64%	11	0.04%
MENDOCINO		0.00%	6	13.04%	5	10.87%	35	76.09%	46	0.18%
MERCED	6	2.61%	24	10.43%	72	31.30%	128	55.65%	230	0.90%
MODOC		0.00%		0.00%	2	40.00%	3	60.00%	5	0.02%
MONO		0.00%	4	40.00%		0.00%	6	60.00%	10	0.04%
MONTEREY	3	0.88%	19	5.60%	86	25.37%	231	68.14%	339	1.32%
NAPA		0.00%	31	44.29%	3	4.29%	36	51.43%	70	0.27%
NEVADA	3	7.32%	4	9.76%	1	2.44%	33	80.49%	41	0.16%
Not Given	3	13.04%	1	4.35%	2	8.70%	17	73.91%	23	0.09%
ORANGE	33	1.57%	524	24.90%	291	13.83%	1,256	59.70%	2,104	8.19%
OTHER		0.00%		0.00%		0.00%	2	100.00%	2	0.01%
PLACER	5	3.40%	25	17.01%	15	10.20%	102	69.39%	147	0.57%
PLUMAS	1	16.67%	1	16.67%		0.00%	4	66.67%	6	0.02%
RIVERSIDE	23	1.07%	687	31.94%	212	9.86%	1,229	57.14%	2,151	8.37%
SACRAMENTO	16	1.87%	81	9.47%	168	19.65%	590	69.01%	855	3.33%
SAN BENITO	2	6.06%	1	3.03%		0.00%	30	90.91%	33	0.13%
SAN BERNARDINO	27	1.30%	603	29.07%	381	18.37%	1,063	51.25%	2,074	8.07%
SAN DIEGO	32	1.49%	458	21.26%	142	6.59%	1,522	70.66%	2,154	8.38%
SAN FRANCISCO	3	1.21%	34	13.71%	98	39.52%	113	45.56%	248	0.97%
SAN JOAQUIN	15	2.60%	72	12.46%	70	12.11%	421	72.84%	578	2.25%
SAN LUIS OBISPO	3	2.50%	16	13.33%	25	20.83%	76	63.33%	120	0.47%
SAN MATEO	3	0.95%	98	31.11%	58	18.41%	156	49.52%	315	1.23%
SANTA BARBARA	4	1.23%	32	9.85%	94	28.92%	195	60.00%	325	1.26%
SANTA CLARA	9	1.10%	213	26.04%	171	20.90%	425	51.96%	818	3.18%
SANTA CRUZ	4	2.33%	53	30.81%	45	26.16%	70	40.70%	172	0.67%
SHASTA		0.00%	14	17.28%	7	8.64%	60	74.07%	81	0.32%
SIERRA		0.00%		0.00%		0.00%	1	100.00%	1	0.00%
SISKIYOU		0.00%	1	5.88%	5	29.41%	11	64.71%	17	0.07%
SOLANO		0.00%	8	5.13%	3	1.92%	145	92.95%	156	0.61%
SONOMA	2	0.62%	123	37.96%	17	5.25%	182	56.17%	324	1.26%
STANISLAUS	3	0.71%	69	16.31%	119	28.13%	232	54.85%	423	1.65%
SUTTER		0.00%	5	8.93%	5	8.93%	46	82.14%	56	0.22%
TEHAMA		0.00%	7	16.67%	4	9.52%	31	73.81%	42	0.16%
TRINITY		0.00%		0.00%		0.00%	2	100.00%	2	0.01%
TULARE	1	0.25%	26	6.58%	136	34.43%	232	58.73%	395	1.54%
TUOLUMNE	1	6.25%	3	18.75%	1	6.25%	11	68.75%	16	0.06%
VENTURA	6	1.14%	26	4.94%	107	20.34%	387	73.57%	526	2.05%
YOLO		0.00%	14	15.91%	2	2.27%	72	81.82%	88	0.34%
YUBA	1	2.17%	2	4.35%	1	2.17%	42	91.30%	46	0.18%
Grand Total	367	1.43%	5,162	20.09%	3,851	14.99%	16,313	63.49%	25,693	100.00%

APPLICATIONS BY CHANNEL - NOVEMBER 2010

SPE\_MONTH 11/1/2010

COUNTY	CHANNEL Data		Health-e-App		Medi-Cal		Paper Application		Total TOTAL	Total % OF COUNTY
	Call-In Application	% OF CHANNEL	Call-In Application	% OF CHANNEL	Call-In Application	% OF CHANNEL	Call-In Application	% OF CHANNEL		
ALAMEDA	6	0.82%	111	15.25%	33	4.53%	578	79.40%	728	3.08%
AMADOR		0.00%	3	25.00%	1	8.33%	8	66.67%	12	0.05%
BUTTE	1	1.16%	6	6.98%	11	12.79%	68	79.07%	86	0.36%
CALAVERAS		0.00%	1	5.56%	1	5.56%	16	88.89%	18	0.08%
COLUSA		0.00%	1	4.00%	3	12.00%	21	84.00%	25	0.11%
CONTRA COSTA	5	1.08%	24	5.19%	129	27.92%	304	65.80%	462	1.96%
DEL NORTE		0.00%		0.00%	8	53.33%	7	46.67%	15	0.06%
EL DORADO	2	3.28%	8	13.11%	6	9.84%	45	73.77%	61	0.26%
FRESNO	6	1.09%	64	11.59%	122	22.10%	360	65.22%	552	2.34%
GLENN		0.00%		0.00%	5	27.78%	13	72.22%	18	0.08%
HUMBOLDT		0.00%	34	53.97%	7	11.11%	22	34.92%	63	0.27%
IMPERIAL	2	1.71%	16	13.68%	42	35.90%	57	48.72%	117	0.50%
INYO		0.00%	3	60.00%		0.00%	2	40.00%	5	0.02%
KERN	6	0.86%	167	23.86%	152	21.71%	375	53.57%	700	2.96%
KINGS	1	1.56%	2	3.13%	11	17.19%	50	78.13%	64	0.27%
LAKE		0.00%	7	19.44%		0.00%	29	80.56%	36	0.15%
LASSEN		0.00%	2	25.00%	1	12.50%	5	62.50%	8	0.03%
LOS ANGELES	121	1.81%	1,120	16.79%	908	13.61%	4,523	67.79%	6,672	28.24%
MADERA	3	3.30%	32	35.16%	4	4.40%	52	57.14%	91	0.39%
MARIN		0.00%	3	4.92%		0.00%	58	95.08%	61	0.26%
MARIPOSA	1	16.67%		0.00%	1	16.67%	4	66.67%	6	0.03%
MENDOCINO	2	3.51%	11	19.30%	9	15.79%	35	61.40%	57	0.24%
MERCED	2	0.92%	26	11.93%	78	35.78%	112	51.38%	218	0.92%
MODOC		0.00%		0.00%		0.00%	1	100.00%	1	0.00%
MONO		0.00%	2	28.57%		0.00%	5	71.43%	7	0.03%
MONTEREY	1	0.34%	16	5.37%	59	19.80%	222	74.50%	298	1.26%
NAPA		0.00%	33	44.59%	2	2.70%	39	52.70%	74	0.31%
NEVADA	1	2.33%	4	9.30%	2	4.65%	36	83.72%	43	0.18%
Not Given	2	18.18%		0.00%	3	27.27%	6	54.55%	11	0.05%
ORANGE	24	1.25%	497	25.89%	269	14.01%	1,130	58.85%	1,920	8.13%
PLACER	1	0.69%	18	12.41%	9	6.21%	117	80.69%	145	0.61%
PLUMAS		0.00%	3	50.00%		0.00%	3	50.00%	6	0.03%
RIVERSIDE	27	1.34%	637	31.72%	282	14.04%	1,062	52.89%	2,008	8.50%
SACRAMENTO	12	1.48%	78	9.64%	122	15.08%	597	73.79%	809	3.42%
SAN BENITO	1	3.57%	2	7.14%	2	7.14%	23	82.14%	28	0.12%
SAN BERNARDINO	20	1.15%	489	28.02%	305	17.48%	931	53.35%	1,745	7.39%
SAN DIEGO	24	1.22%	473	24.11%	93	4.74%	1,372	69.93%	1,962	8.30%
SAN FRANCISCO	1	0.52%	33	17.10%	57	29.53%	102	52.85%	193	0.82%
SAN JOAQUIN	10	1.83%	72	13.21%	47	8.62%	416	76.33%	545	2.31%
SAN LUIS OBISPO	2	1.83%	16	14.68%	15	13.76%	76	69.72%	109	0.46%
SAN MATEO	5	1.45%	115	33.24%	44	12.72%	182	52.60%	346	1.46%
SANTA BARBARA	5	1.89%	42	15.91%	76	28.79%	141	53.41%	264	1.12%
SANTA CLARA	8	0.93%	242	28.07%	212	24.59%	400	46.40%	862	3.65%
SANTA CRUZ	3	1.96%	57	37.25%	33	21.57%	60	39.22%	153	0.65%
SHASTA	2	2.78%	13	18.06%	5	6.94%	52	72.22%	72	0.30%
SIERRA		0.00%		0.00%	1	50.00%	1	50.00%	2	0.01%
SISKIYOU		0.00%	5	50.00%	1	10.00%	4	40.00%	10	0.04%
SOLANO	3	2.21%	5	3.68%	3	2.21%	125	91.91%	136	0.58%
SONOMA	2	0.68%	105	35.84%	41	13.99%	145	49.49%	293	1.24%
STANISLAUS	3	0.86%	53	15.19%	111	31.81%	182	52.15%	349	1.48%
SUTTER	1	1.82%	5	9.09%	6	10.91%	43	78.18%	55	0.23%
TEHAMA	2	6.06%	2	6.06%	8	24.24%	21	63.64%	33	0.14%
TRINITY		0.00%	1	14.29%		0.00%	6	85.71%	7	0.03%
TULARE	5	1.21%	14	3.39%	134	32.45%	260	62.95%	413	1.75%
TUOLUMNE	2	11.11%	3	16.67%	1	5.56%	12	66.67%	18	0.08%
VENTURA	4	0.80%	25	4.99%	89	17.76%	383	76.45%	501	2.12%
YOLO	2	1.98%	17	16.83%	6	5.94%	76	75.25%	101	0.43%
YUBA		0.00%	3	8.82%	2	5.88%	29	85.29%	34	0.14%
Grand Total	331	1.40%	4,721	19.98%	3,572	15.12%	15,004	63.50%	23,628	100.00%

APPLICATIONS BY CHANNEL - DECEMBER 2010

SPE\_MONTH 12/1/2010

COUNTY	CHANNEL Data		Health-e-App		Medi-Cal		Paper Application		Total TOTAL	Total % OF COUNTY
	TOTAL	% OF CHANNEL	TOTAL	% OF CHANNEL	TOTAL	% OF CHANNEL	TOTAL	% OF CHANNEL		
ALAMEDA	11	1.79%	105	17.07%	20	3.25%	479	77.89%	615	2.70%
AMADOR		0.00%	4	50.00%		0.00%	4	50.00%	8	0.04%
BUTTE		0.00%	13	17.57%	8.11%	55	74.32%	74	0.32%	
CALAVERAS		0.00%	3	30.00%		0.00%	7	70.00%	10	0.04%
COLUSA		0.00%	2	8.33%	4.17%	21	87.50%	24	0.11%	
CONTRA COSTA	7	1.46%	46	9.62%	124	25.94%	301	62.97%	478	2.10%
DEL NORTE		0.00%	1	8.33%	50.00%	5	41.67%	12	0.05%	
EL DORADO		0.00%	7	12.50%	3.57%	47	83.93%	56	0.25%	
FRESNO	13	2.07%	75	11.94%	139	22.13%	401	63.85%	628	2.75%
GLENN		0.00%	1	5.88%	23.53%	12	70.59%	17	0.07%	
HUMBOLDT		0.00%	20	42.55%	6.38%	24	51.06%	47	0.21%	
IMPERIAL	1	0.91%	17	15.45%	49	44.55%	43	39.09%	110	0.48%
INYO		0.00%	3	37.50%		0.00%	5	62.50%	8	0.04%
KERN	12	2.03%	141	23.86%	106	17.94%	332	56.18%	591	2.59%
KINGS	1	1.43%	11	15.71%	7.14%	53	75.71%	70	0.31%	
LAKE	1	3.13%	1	3.13%		0.00%	30	93.75%	32	0.14%
LASSEN		0.00%	1	16.67%		0.00%	5	83.33%	6	0.03%
LOS ANGELES	93	1.47%	1,137	18.02%	1,045	16.56%	4,035	63.95%	6,310	27.66%
MADERA	1	1.12%	21	23.60%	10.11%	58	65.17%	89	0.39%	
MARIN	1	1.69%	5	8.47%		0.00%	53	89.83%	59	0.26%
MARIPOSA		0.00%	2	50.00%	25.00%	1	25.00%	4	0.02%	
MENDOCINO	1	2.33%	7	16.28%	6.98%	32	74.42%	43	0.19%	
MERCED	1	0.51%	22	11.28%	78	40.00%	94	48.21%	195	0.85%
MODOC		0.00%		0.00%	50.00%	1	50.00%	2	0.01%	
MONO		0.00%	5	55.56%		0.00%	4	44.44%	9	0.04%
MONTEREY	3	1.02%	33	11.19%	64	21.69%	195	66.10%	295	1.29%
NAPA		0.00%	30	34.09%	3.41%	55	62.50%	88	0.39%	
NEVADA		0.00%	6	13.33%		0.00%	39	86.67%	45	0.20%
Not Given	2	11.11%	1	5.56%	27.78%	10	55.56%	18	0.08%	
ORANGE	27	1.49%	449	24.79%	327	18.06%	1,008	55.66%	1,811	7.94%
OTHER		0.00%		0.00%		0.00%	1	100.00%	1	0.00%
PLACER	1	0.77%	20	15.38%	21	16.15%	88	67.69%	130	0.57%
PLUMAS		0.00%	1	10.00%	30.00%	6	60.00%	10	0.04%	
RIVERSIDE	29	1.52%	524	27.54%	384	20.18%	966	50.76%	1,903	8.34%
SACRAMENTO	11	1.47%	117	15.66%	103	13.79%	516	69.08%	747	3.27%
SAN BENITO	1	4.76%	1	4.76%		0.00%	19	90.48%	21	0.09%
SAN BERNARDINO	18	1.05%	408	23.83%	456	26.64%	830	48.48%	1,712	7.50%
SAN DIEGO	30	1.60%	477	25.51%	107	5.72%	1,256	67.17%	1,870	8.20%
SAN FRANCISCO	1	0.37%	43	15.75%	121	44.32%	108	39.56%	273	1.20%
SAN JOAQUIN	16	2.71%	57	9.64%	88	14.89%	430	72.76%	591	2.59%
SAN LUIS OBISPO		0.00%	26	18.57%	31	22.14%	83	59.29%	140	0.61%
SANTA MATEO	4	1.20%	129	38.74%	60	18.02%	140	42.04%	333	1.46%
SANTA BARBARA	2	0.74%	40	14.76%	92	33.95%	137	50.55%	271	1.19%
SANTA CLARA	4	0.47%	270	31.65%	180	21.10%	399	46.78%	853	3.74%
SANTA CRUZ		0.00%	58	40.00%	34	23.45%	53	36.55%	145	0.64%
SHASTA	3	4.48%	17	25.37%	8.96%	41	61.19%	67	0.29%	
SIERRA		0.00%		0.00%	66.67%	1	33.33%	3	0.01%	
SISKIYOU		0.00%	2	14.29%		0.00%	12	85.71%	14	0.06%
SOLANO	5	2.81%	19	10.67%	6	3.37%	148	83.15%	178	0.78%
SONOMA	4	1.32%	105	34.77%	53	17.55%	140	46.36%	302	1.32%
STANISLAUS	3	0.75%	51	12.72%	138	34.41%	209	52.12%	401	1.76%
SUTTER		0.00%	6	9.84%	11	18.03%	44	72.13%	61	0.27%
TEHAMA	2	8.00%	4	16.00%	20.00%	14	56.00%	25	0.11%	
TRINITY		0.00%	1	12.50%		0.00%	7	87.50%	8	0.04%
TULARE	1	0.27%	14	3.77%	127	34.23%	229	61.73%	371	1.63%
TUOLUMNE	1	9.09%	5	45.45%		0.00%	5	45.45%	11	0.05%
VENTURA	4	0.81%	42	8.50%	91	18.42%	357	72.27%	494	2.17%
YOLO	1	1.00%	16	16.00%	5.00%	78	78.00%	100	0.44%	
YUBA		0.00%	2	8.00%	4.00%	22	88.00%	25	0.11%	
Grand Total	316	1.39%	4,624	20.27%	4,126	18.09%	13,748	60.26%	22,814	100.00%

APPLICATIONS BY CHANNEL - JANUARY 2011

SPE\_MONTH 1/1/2011

COUNTY	CHANNEL Data		Health-e-App		Medi-Cal		Paper Application		Total TOTAL	Total % OF COUNTY
	Call-In Application	% OF CHANNEL	Call-In Application	% OF CHANNEL	Call-In Application	% OF CHANNEL	Call-In Application	% OF CHANNEL		
ALAMEDA	6	0.95%	208	33.07%	25	3.97%	390	62.00%	629	2.76%
AMADOR		0.00%	8	44.44%		0.00%	10	55.56%	18	0.08%
BUTTE	2	2.20%	33	36.26%	12	13.19%	44	48.35%	91	0.40%
CALAVERAS	1	5.00%	5	25.00%	3	15.00%	11	55.00%	20	0.09%
COLUSA		0.00%	2	9.09%	1	4.55%	19	86.36%	22	0.10%
CONTRA COSTA	10	2.55%	99	25.26%	56	14.29%	227	57.91%	392	1.72%
DEL NORTE		0.00%	1	5.56%	9	50.00%	8	44.44%	18	0.08%
EL DORADO	1	1.43%	27	38.57%	3	4.29%	39	55.71%	70	0.31%
FRESNO	8	1.36%	171	29.08%	118	20.07%	291	49.49%	588	2.58%
GLENN		0.00%	4	20.00%	4	20.00%	12	60.00%	20	0.09%
HUMBOLDT		0.00%	32	49.23%	9	13.85%	24	36.92%	65	0.28%
IMPERIAL	1	0.90%	25	22.52%	40	36.04%	45	40.54%	111	0.49%
INYO		0.00%	1	25.00%		0.00%	3	75.00%	4	0.02%
KERN	5	0.78%	221	34.53%	134	20.94%	280	43.75%	640	2.80%
KINGS		0.00%	23	37.10%	6	9.68%	33	53.23%	62	0.27%
LAKE	1	3.23%	11	35.48%	3	9.68%	16	51.61%	31	0.14%
LASSEN		0.00%	1	20.00%		0.00%	4	80.00%	5	0.02%
LOS ANGELES	81	1.28%	1,758	27.83%	866	13.71%	3,611	57.17%	6,316	27.67%
MADERA	3	3.06%	33	33.67%	6	6.12%	56	57.14%	98	0.43%
MARIN		0.00%	12	22.22%		0.00%	42	77.78%	54	0.24%
MARIPOSA		0.00%		0.00%	3	60.00%	2	40.00%	5	0.02%
MENDOCINO		0.00%	18	30.51%	12	20.34%	29	49.15%	59	0.26%
MERCED	3	1.56%	47	24.48%	62	32.29%	80	41.67%	192	0.84%
MODOC		0.00%	2	40.00%	2	40.00%	1	20.00%	5	0.02%
MONO		0.00%	3	60.00%		0.00%	2	40.00%	5	0.02%
MONTEREY	3	0.98%	52	17.05%	51	16.72%	199	65.25%	305	1.34%
NAPA		0.00%	42	54.55%	4	5.19%	31	40.26%	77	0.34%
NEVADA	4	6.67%	27	45.00%	1	1.67%	28	46.67%	60	0.26%
Not Given		0.00%	2	11.76%	2	11.76%	13	76.47%	17	0.07%
ORANGE	18	0.96%	717	38.28%	263	14.04%	875	46.72%	1,873	8.21%
OTHER		0.00%		0.00%		0.00%	4	100.00%	4	0.02%
PLACER	2	1.60%	53	42.40%	8	6.40%	62	49.60%	125	0.55%
PLUMAS		0.00%	2	25.00%		0.00%	6	75.00%	8	0.04%
RIVERSIDE	20	1.04%	709	36.98%	300	15.65%	888	46.32%	1,917	8.40%
SACRAMENTO	4	0.47%	269	31.57%	82	9.62%	497	58.33%	852	3.73%
SAN BENITO	1	2.86%	11	31.43%		0.00%	23	65.71%	35	0.15%
SAN BERNARDINO	26	1.58%	651	39.45%	189	11.45%	784	47.52%	1,650	7.23%
SAN DIEGO	17	0.88%	736	38.29%	75	3.90%	1,094	56.92%	1,922	8.42%
SAN FRANCISCO	2	0.91%	48	21.92%	87	39.73%	82	37.44%	219	0.96%
SAN JOAQUIN	6	1.12%	147	27.32%	71	13.20%	314	58.36%	538	2.36%
SAN LUIS OBISPO		0.00%	32	31.07%	21	20.39%	50	48.54%	103	0.45%
SAN MATEO	3	1.03%	119	40.89%	38	13.06%	131	45.02%	291	1.27%
SANTA BARBARA	3	1.06%	63	22.18%	80	28.17%	138	48.59%	284	1.24%
SANTA CLARA	7	0.95%	303	41.34%	94	12.82%	329	44.88%	733	3.21%
SANTA CRUZ	2	1.18%	62	36.69%	50	29.59%	55	32.54%	169	0.74%
SHASTA		0.00%	32	37.21%	8	9.30%	46	53.49%	86	0.38%
SIERRA		0.00%		0.00%	1	50.00%	1	50.00%	2	0.01%
SISKIYOU		0.00%	19	76.00%		0.00%	6	24.00%	25	0.11%
SOLANO	4	2.38%	53	31.55%	9	5.36%	102	60.71%	168	0.74%
SONOMA	2	0.73%	117	42.55%	29	10.55%	127	46.18%	275	1.20%
STANISLAUS	4	0.93%	111	25.93%	138	32.24%	175	40.89%	428	1.88%
SUTTER	3	4.84%	19	30.65%	8	12.90%	32	51.61%	62	0.27%
TEHAMA		0.00%	17	39.53%	5	11.63%	21	48.84%	43	0.19%
TRINITY		0.00%		0.00%		0.00%	3	100.00%	3	0.01%
TULARE	3	0.73%	62	15.09%	129	31.39%	217	52.80%	411	1.80%
TUOLUMNE		0.00%	7	30.43%	2	8.70%	14	60.87%	23	0.10%
VENTURA	5	1.08%	110	23.66%	62	13.33%	288	61.94%	465	2.04%
YOLO	1	0.97%	25	24.27%	11	10.68%	66	64.08%	103	0.45%
YUBA		0.00%	12	42.86%		0.00%	16	57.14%	28	0.12%
Grand Total	262	1.15%	7,374	32.31%	3,192	13.99%	11,996	52.56%	22,824	100.00%

APPLICATIONS BY CHANNEL - FEBRUARY 2011

SPE_MONTH	2/1/2011
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COUNTY	CHANNEL Data		Health-e-App		Medi-Cal		Paper Application		Total TOTAL	Total % OF COUNTY
	Call-In Application	% OF CHANNEL	Call-In Application	% OF CHANNEL	Call-In Application	% OF CHANNEL	Call-In Application	% OF CHANNEL		
ALAMEDA	7	0.95%	228	31.11%	19	2.59%	479	65.35%	733	2.90%
AMADOR		0.00%	5	55.56%		0.00%	4	44.44%	9	0.04%
BUTTE	2	2.41%	28	33.73%	5	6.02%	48	57.83%	83	0.33%
CALAVERAS		0.00%	11	42.31%		0.00%	15	57.69%	26	0.10%
COLUSA		0.00%	7	23.33%	1	3.33%	22	73.33%	30	0.12%
CONTRA COSTA	9	1.89%	111	23.27%	92	19.29%	265	55.56%	477	1.89%
DEL NORTE		0.00%	1	8.33%	5	41.67%	6	50.00%	12	0.05%
EL DORADO	3	4.48%	23	34.33%	3	4.48%	38	56.72%	67	0.27%
FRESNO	11	1.62%	172	25.29%	142	20.88%	355	52.21%	680	2.69%
GLENN		0.00%	5	17.86%	6	21.43%	17	60.71%	28	0.11%
HUMBOLDT		0.00%	40	62.50%	10	15.63%	14	21.88%	64	0.25%
IMPERIAL	2	1.50%	35	26.32%	45	33.83%	51	38.35%	133	0.53%
INYO		0.00%	4	57.14%		0.00%	3	42.86%	7	0.03%
KERN	11	1.56%	267	37.77%	123	17.40%	306	43.28%	707	2.80%
KINGS	1	1.10%	25	27.47%	4	4.40%	61	67.03%	91	0.36%
LAKE		0.00%	10	27.03%		0.00%	27	72.97%	37	0.15%
LASSEN		0.00%	7	50.00%		0.00%	7	50.00%	14	0.06%
LOS ANGELES	90	1.25%	2,062	28.67%	920	12.79%	4,119	57.28%	7,191	28.46%
MADERA		0.00%	26	27.37%	14	14.74%	55	57.89%	95	0.38%
MARIN	2	2.50%	15	18.75%		0.00%	63	78.75%	80	0.32%
MARIPOSA		0.00%	1	33.33%	2	66.67%		0.00%	3	0.01%
MENDOCINO	1	1.89%	10	18.87%	11	20.75%	31	58.49%	53	0.21%
MERCED	1	0.47%	47	22.27%	63	29.86%	100	47.39%	211	0.84%
MODOC		0.00%		0.00%		0.00%	2	100.00%	2	0.01%
MONO		0.00%	5	83.33%		0.00%	1	16.67%	6	0.02%
MONTEREY	5	1.36%	71	19.24%	69	18.70%	224	60.70%	369	1.46%
NAPA	2	2.70%	29	39.19%	3	4.05%	40	54.05%	74	0.29%
NEVADA		0.00%	13	28.26%	1	2.17%	32	69.57%	46	0.18%
Not Given	2	25.00%		0.00%	1	12.50%	5	62.50%	8	0.03%
ORANGE	16	0.80%	739	36.99%	308	15.42%	935	46.80%	1,998	7.91%
OTHER		0.00%		0.00%		0.00%	1	100.00%	1	0.00%
PLACER	2	1.42%	67	47.52%	12	8.51%	60	42.55%	141	0.56%
PLUMAS		0.00%	2	28.57%		0.00%	5	71.43%	7	0.03%
RIVERSIDE	20	0.87%	916	39.81%	356	15.47%	1,009	43.85%	2,301	9.11%
SACRAMENTO	5	0.59%	285	33.57%	96	11.31%	463	54.53%	849	3.36%
SAN BENITO		0.00%	9	28.13%	1	3.13%	22	68.75%	32	0.13%
SAN BERNARDINO	23	1.29%	675	37.82%	227	12.72%	860	48.18%	1,785	7.06%
SAN DIEGO	16	0.81%	688	34.63%	105	5.28%	1,178	59.29%	1,987	7.86%
SAN FRANCISCO		0.00%	49	20.08%	101	41.39%	94	38.52%	244	0.97%
SAN JOAQUIN	6	1.00%	177	29.60%	61	10.20%	354	59.20%	598	2.37%
SAN LUIS OBISPO		0.00%	37	25.52%	36	24.83%	72	49.66%	145	0.57%
SAN MATEO	2	0.56%	152	42.94%	44	12.43%	156	44.07%	354	1.40%
SANTA BARBARA	2	0.68%	54	18.37%	85	28.91%	153	52.04%	294	1.16%
SANTA CLARA	3	0.38%	328	41.89%	88	11.24%	364	46.49%	783	3.10%
SANTA CRUZ		0.00%	75	43.10%	33	18.97%	66	37.93%	174	0.69%
SHASTA		0.00%	36	37.11%	9	9.28%	52	53.61%	97	0.38%
SIERRA		0.00%		0.00%		0.00%	1	100.00%	1	0.00%
SISKIYOU		0.00%	10	43.48%		0.00%	13	56.52%	23	0.09%
SOLANO	1	0.55%	41	22.65%	4	2.21%	135	74.59%	181	0.72%
SONOMA	1	0.31%	146	44.65%	29	8.87%	151	46.18%	327	1.29%
STANISLAUS	4	1.00%	119	29.75%	114	28.50%	163	40.75%	400	1.58%
SUTTER	2	3.23%	21	33.87%	12	19.35%	27	43.55%	62	0.25%
TEHAMA	2	5.13%	9	23.08%	9	23.08%	19	48.72%	39	0.15%
TRINITY		0.00%	1	25.00%		0.00%	3	75.00%	4	0.02%
TULARE	4	0.96%	54	13.01%	147	35.42%	210	50.60%	415	1.64%
TUOLUMNE		0.00%	6	35.29%	1	5.88%	10	58.82%	17	0.07%
VENTURA	6	1.13%	107	20.11%	67	12.59%	352	66.17%	532	2.11%
YOLO		0.00%	26	22.03%	13	11.02%	79	66.95%	118	0.47%
YUBA		0.00%	7	29.17%		0.00%	17	70.83%	24	0.09%
Grand Total	264	1.04%	8,094	32.03%	3,497	13.84%	13,414	53.08%	25,269	100.00%

APPLICATIONS BY CHANNEL - MARCH 2011

SPE\_MONTH 3/1/2011

COUNTY	CHANNEL Data		Health-e-App		Medi-Cal		Paper Application		Total TOTAL	Total % OF COUNTY
	Call-In Application	% OF CHANNEL	App	% OF CHANNEL	% OF CHANNEL	% OF CHANNEL	% OF CHANNEL	% OF CHANNEL		
TOTAL			TOTAL		TOTAL		TOTAL			
ALAMEDA	15	1.89%	263	33.08%	39	4.91%	478	60.13%	795	2.73%
AMADOR		0.00%	4	44.44%		0.00%	5	55.56%	9	0.03%
BUTTE		0.00%	42	47.73%	2	2.27%	44	50.00%	88	0.30%
CALAVERAS		0.00%	9	40.91%		0.00%	13	59.09%	22	0.08%
COLUSA	1	3.13%	7	21.88%		0.00%	24	75.00%	32	0.11%
CONTRA COSTA	5	0.95%	152	28.84%	107	20.30%	263	49.91%	527	1.81%
DEL NORTE		0.00%	1	6.25%	3	18.75%	12	75.00%	16	0.05%
EL DORADO		0.00%	36	43.90%	3	3.66%	43	52.44%	82	0.28%
FRESNO	4	0.49%	213	26.04%	184	22.49%	417	50.98%	818	2.81%
GLENN		0.00%	9	28.13%	11	34.38%	12	37.50%	32	0.11%
HUMBOLDT		0.00%	41	56.94%	7	9.72%	24	33.33%	72	0.25%
IMPERIAL	1	0.76%	34	25.76%	40	30.30%	57	43.18%	132	0.45%
INYO		0.00%	3	50.00%	1	16.67%	2	33.33%	6	0.02%
KERN	8	0.97%	323	38.96%	170	20.51%	328	39.57%	829	2.85%
KINGS		0.00%	20	18.69%	13	12.15%	74	69.16%	107	0.37%
LAKE	1	2.86%	15	42.86%		0.00%	19	54.29%	35	0.12%
LASSEN		0.00%	4	28.57%		0.00%	10	71.43%	14	0.05%
LOS ANGELES	80	1.02%	2,320	29.53%	1,033	13.15%	4,424	56.31%	7,857	26.98%
MADERA		0.00%	43	40.95%	11	10.48%	51	48.57%	105	0.36%
MARIN	1	1.85%	14	25.93%		0.00%	39	72.22%	54	0.19%
MARIPOSA		0.00%	4	36.36%	2	18.18%	5	45.45%	11	0.04%
MENDOCINO	1	1.47%	24	35.29%	8	11.76%	35	51.47%	68	0.23%
MERCED	3	1.27%	50	21.19%	79	33.47%	104	44.07%	236	0.81%
MODOC		0.00%	2	50.00%	1	25.00%	1	25.00%	4	0.01%
MONO		0.00%	5	83.33%		0.00%	1	16.67%	6	0.02%
MONTEREY	4	1.02%	56	14.32%	69	17.65%	262	67.01%	391	1.34%
NAPA		0.00%	36	48.65%	4	5.41%	34	45.95%	74	0.25%
NEVADA		0.00%	10	20.41%	2	4.08%	37	75.51%	49	0.17%
Not Given	2	25.00%		0.00%		0.00%	6	75.00%	8	0.03%
ORANGE	23	0.98%	907	38.48%	364	15.44%	1,063	45.10%	2,357	8.09%
OTHER		0.00%		0.00%		0.00%	1	100.00%	1	0.00%
PLACER	2	1.30%	65	42.21%	15	9.74%	72	46.75%	154	0.53%
PLUMAS	1	16.67%	1	16.67%		0.00%	4	66.67%	6	0.02%
RIVERSIDE	29	1.12%	1,066	41.11%	423	16.31%	1,075	41.46%	2,593	8.90%
SACRAMENTO	14	1.33%	315	29.83%	139	13.16%	588	55.68%	1,056	3.63%
SAN BENITO	1	1.96%	16	31.37%	3	5.88%	31	60.78%	51	0.18%
SAN BERNARDINO	17	0.75%	789	34.65%	533	23.41%	938	41.19%	2,277	7.82%
SAN DIEGO	28	1.16%	963	39.81%	108	4.46%	1,320	54.57%	2,419	8.31%
SAN FRANCISCO	2	0.60%	62	18.62%	139	41.74%	130	39.04%	333	1.14%
SAN JOAQUIN	4	0.58%	213	31.09%	87	12.70%	381	55.62%	685	2.35%
SAN LUIS OBISPO	1	0.53%	64	34.04%	40	21.28%	83	44.15%	188	0.65%
SAN MATEO	2	0.48%	184	44.34%	49	11.81%	180	43.37%	415	1.42%
SANTA BARBARA	4	1.12%	78	21.91%	80	22.47%	194	54.49%	356	1.22%
SANTA CLARA	9	0.97%	423	45.53%	98	10.55%	399	42.95%	929	3.19%
SANTA CRUZ		0.00%	94	52.81%	25	14.04%	59	33.15%	178	0.61%
SHASTA	2	2.27%	40	45.45%	5	5.68%	41	46.59%	88	0.30%
SISKIYOU		0.00%	15	55.56%	2	7.41%	10	37.04%	27	0.09%
SOLANO	2	0.86%	69	29.74%	2	0.86%	159	68.53%	232	0.80%
SONOMA	4	1.06%	199	52.51%	35	9.23%	141	37.20%	379	1.30%
STANISLAUS	9	1.66%	158	29.10%	169	31.12%	207	38.12%	543	1.86%
SUTTER		0.00%	21	25.93%	11	13.58%	49	60.49%	81	0.28%
TEHAMA		0.00%	12	27.91%	9	20.93%	22	51.16%	43	0.15%
TRINITY		0.00%	1	20.00%		0.00%	4	80.00%	5	0.02%
TULARE	2	0.39%	64	12.55%	190	37.25%	254	49.80%	510	1.75%
TUOLUMNE	1	4.17%	9	37.50%	1	4.17%	13	54.17%	24	0.08%
VENTURA	5	0.92%	104	19.22%	86	15.90%	346	63.96%	541	1.86%
YOLO		0.00%	30	23.26%	14	10.85%	85	65.89%	129	0.44%
YUBA	1	2.27%	13	29.55%	2	4.55%	28	63.64%	44	0.15%
Grand Total	289	0.99%	9,715	33.36%	4,418	15.17%	14,701	50.48%	29,123	100.00%

APPLICATIONS BY CHANNEL - APRIL 2011

SPE_MONTH	4/1/2011
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COUNTY	CHANNEL Data		Health-e-App		Medi-Cal		Paper Application		Total TOTAL	Total % OF COUNTY
	TOTAL	% OF CHANNEL	TOTAL	% OF CHANNEL	TOTAL	% OF CHANNEL	TOTAL	% OF CHANNEL		
ALAMEDA	10	1.24%	233	28.84%	36	4.46%	529	65.47%	808	2.89%
AMADOR		0.00%	4	40.00%		0.00%	6	60.00%	10	0.04%
BUTTE	1	1.54%	31	47.69%	2	3.08%	31	47.69%	65	0.23%
CALAVERAS	1	4.76%	11	52.38%		0.00%	9	42.86%	21	0.08%
COLUSA		0.00%	2	6.90%	1	3.45%	26	89.66%	29	0.10%
CONTRA COSTA	9	1.51%	131	21.91%	181	30.27%	277	46.32%	598	2.14%
DEL NORTE		0.00%	2	22.22%	1	11.11%	6	66.67%	9	0.03%
EL DORADO		0.00%	17	24.64%	6	8.70%	46	66.67%	69	0.25%
FRESNO	11	1.41%	174	22.25%	180	23.02%	417	53.32%	782	2.80%
GLENN		0.00%	6	21.43%	9	32.14%	13	46.43%	28	0.10%
HUMBOLDT		0.00%	47	63.51%	3	4.05%	24	32.43%	74	0.26%
IMPERIAL	2	1.35%	32	21.62%	50	33.78%	64	43.24%	148	0.53%
INYO		0.00%	2	33.33%	3	50.00%	1	16.67%	6	0.02%
KERN	5	0.59%	276	32.39%	224	26.29%	347	40.73%	852	3.05%
KINGS	2	2.41%	13	15.66%	5	6.02%	63	75.90%	83	0.30%
LAKE		0.00%	11	25.00%		0.00%	33	75.00%	44	0.16%
LASSEN		0.00%	2	33.33%	1	16.67%	3	50.00%	6	0.02%
LOS ANGELES	80	1.04%	2,080	26.99%	1,089	14.13%	4,458	57.84%	7,707	27.57%
MADERA		0.00%	42	35.90%	12	10.26%	63	53.85%	117	0.42%
MARIN		0.00%	18	26.87%		0.00%	49	73.13%	67	0.24%
MARIPOSA		0.00%	1	11.11%	1	11.11%	7	77.78%	9	0.03%
MENDOCINO		0.00%	14	22.22%	7	11.11%	42	66.67%	63	0.23%
MERCED	3	1.24%	59	24.48%	74	30.71%	105	43.57%	241	0.86%
MODOC		0.00%		0.00%		0.00%	3	100.00%	3	0.01%
MONO		0.00%	3	60.00%		0.00%	2	40.00%	5	0.02%
MONTEREY	3	0.71%	87	20.47%	81	19.06%	254	59.76%	425	1.52%
NAPA		0.00%	34	47.89%	4	5.63%	33	46.48%	71	0.25%
NEVADA		0.00%	17	32.08%	3	5.66%	33	62.26%	53	0.19%
Not Given	3	15.00%	2	10.00%	3	15.00%	12	60.00%	20	0.07%
ORANGE	13	0.59%	813	36.94%	323	14.68%	1,052	47.80%	2,201	7.87%
OTHER		0.00%		0.00%		0.00%	1	100.00%	1	0.00%
PLACER	3	1.83%	62	37.80%	15	9.15%	84	51.22%	164	0.59%
PLUMAS		0.00%	1	20.00%		0.00%	4	80.00%	5	0.02%
RIVERSIDE	25	1.05%	874	36.69%	462	19.40%	1,021	42.86%	2,382	8.52%
SACRAMENTO	7	0.70%	286	28.46%	131	13.03%	581	57.81%	1,005	3.59%
SAN BENITO	1	3.03%	8	24.24%	2	6.06%	22	66.67%	33	0.12%
SAN BERNARDINO	23	1.13%	786	38.59%	313	15.37%	915	44.92%	2,037	7.29%
SAN DIEGO	19	0.83%	880	38.31%	87	3.79%	1,311	57.07%	2,297	8.22%
SAN FRANCISCO		0.00%	64	22.07%	122	42.07%	104	35.86%	290	1.04%
SAN JOAQUIN	10	1.36%	200	27.25%	88	11.99%	436	59.40%	734	2.63%
SAN LUIS OBISPO		0.00%	60	34.48%	26	14.94%	88	50.57%	174	0.62%
SAN MATEO	2	0.51%	154	39.29%	70	17.86%	166	42.35%	392	1.40%
SANTA BARBARA	1	0.29%	71	20.52%	97	28.03%	177	51.16%	346	1.24%
SANTA CLARA	12	1.48%	335	41.31%	107	13.19%	357	44.02%	811	2.90%
SANTA CRUZ	2	1.32%	82	53.95%	16	10.53%	52	34.21%	152	0.54%
SHASTA	2	2.38%	33	39.29%	7	8.33%	42	50.00%	84	0.30%
SIERRA		0.00%		0.00%		0.00%	1	100.00%	1	0.00%
SISKIYOU		0.00%	5	26.32%	4	21.05%	10	52.63%	19	0.07%
SOLANO	7	3.74%	52	27.81%	3	1.60%	125	66.84%	187	0.67%
SONOMA	1	0.32%	158	50.00%	30	9.49%	127	40.19%	316	1.13%
STANISLAUS	3	0.58%	110	21.44%	169	32.94%	231	45.03%	513	1.83%
SUTTER	1	1.32%	16	21.05%	11	14.47%	48	63.16%	76	0.27%
TEHAMA		0.00%	7	17.50%	12	30.00%	21	52.50%	40	0.14%
TRINITY		0.00%	2	66.67%		0.00%	1	33.33%	3	0.01%
TULARE	4	0.78%	55	10.68%	193	37.48%	263	51.07%	515	1.84%
TUOLUMNE	1	5.26%	6	31.58%		0.00%	12	63.16%	19	0.07%
VENTURA	4	0.66%	106	17.55%	111	18.38%	383	63.41%	604	2.16%
YOLO	2	1.82%	26	23.64%	11	10.00%	71	64.55%	110	0.39%
YUBA		0.00%	10	28.57%	1	2.86%	24	68.57%	35	0.13%
Grand Total	273	0.98%	8,613	30.81%	4,387	15.69%	14,686	52.53%	27,959	100.00%