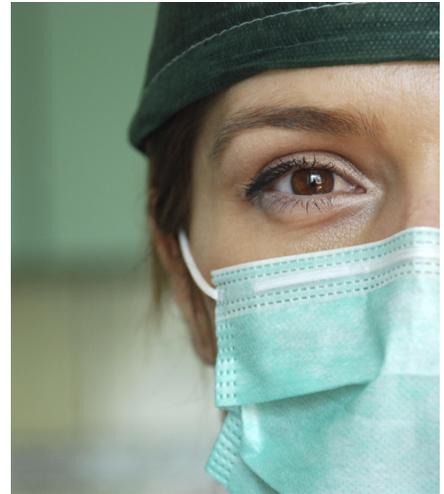
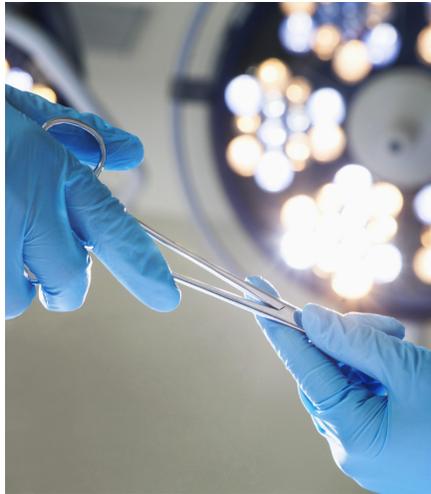


# Delivering on the Promise of Care



**EARLY INDICATORS THAT COVERED CALIFORNIA  
ENROLLEES ARE GETTING NEEDED CARE**



JANUARY 19, 2016



## Delivering on the Promise of Care:

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### Early Indicators That Covered California Enrollees Are Getting Needed Care

#### **Background**

On Jan. 1, 2014, Covered California began offering affordable health insurance to Californians as a result of the federal Patient Protection and Affordable Care Act.

Two years later, Covered California is releasing the first-ever compilation of data showing the types of care enrollees are receiving in hospitals across California and a summary of other research that provides early indicators that consumers are getting the care they need.

This report includes four components. First it provides an overview and summary of recently completed surveys of California hospitals that provided care to Covered California enrollees and the types of care provided. The numbers, however, tell only part of the story. This section of the report also includes some personal stories of individuals who received this care. Second, it summarizes other data showing that Californians are enjoying greater access to medical care since affordable coverage was made available as a result of the Affordable Care Act. Third, it charts the path Covered California will take in the years ahead to develop a fuller understanding of the care being delivered to Covered California enrollees. Finally, the fourth section provides more detailed summary at the hospital-specific level, organized by county.

#### **Hospital Services — Consumers Getting the Best Care When the Worst Happens**

Every day in California, people access health care in a wide variety of medical settings from urgent care settings to physicians' offices to health clinics. But when the worst happens — an automobile accident, heart attack, stroke, cancer or traumatic injury — treatment is often needed in a hospital setting, where highly trained surgeons, oncologists, nurses and other medical experts can provide care to save lives and preserve health and quality of life.

The data tables contained in this report offer insight into vital care that Covered California enrollees are receiving in hospitals throughout the state, including organ and bone marrow transplants, brain surgeries, joint placements, cancer treatments and emergency room care for tens of thousands of enrollees.

Data in this report represent a cross-section of hospitals across the state, including some of the nation's mostly highly-ranked<sup>1</sup> hospitals serving Covered California enrollees including Cedars-Sinai Medical Center, John Muir Medical Centers in Walnut Creek and Concord, Kaiser Permanente's Medical Centers in Los Angeles and San Francisco, Scripps Memorial Hospital La Jolla, UCLA Medical Center, UC San Diego Medical Center and UCSF Medical Center. The report also includes data from community hospitals — representing hospitals in all areas of the state — across the state providing essential care and services to Covered California enrollees.

The data in this report are early indicators of care for a number of reasons. First, the 111 hospitals summarized in this report and for which there is detailed data represent nearly 40 percent of all inpatient discharges from hospitals throughout the state in 2014. This means that while it is not a complete picture of all hospital care provided, it represents a good cross section. In addition, care reflected in this report represents only some of the overall health care delivered to Covered California enrollees as many individuals receive care in other settings including physicians' offices, urgent care centers, clinics or hospitals that did not report data to Covered California.

What follow are summaries for reported visits in six major areas for the 111 reporting hospitals.



### EMERGENCY ROOM VISITS

California hospitals see hundreds of thousands of patients every year in their emergency rooms — providing trauma treatment, care for heart attacks and strokes, mental health treatment, kidney infections as well as a wide range of other emergent medical conditions. In 2014 alone, there were more than 13 million emergency department visits in hospitals across the state.<sup>ii</sup>

Hospitals are required by law to treat any patient needing emergency care, and hospitals in California are proud to meet that responsibility regardless of a patient's ability to pay or insurance status.

At the same time, many patients do not go to the emergency room when they need to for fear of a medical bill they may not be able to afford. Others leave early against medical advice to limit their costs or end up being personally responsible for the full costs of the care they received.

Data reported in this report indicates that Covered California enrollees made more than **69,000 visits to hospital emergency rooms** in the 111 hospitals reporting to Covered California since January 2014, when the health insurance exchange opened its doors.



#### **Delivering on the Promise to Sarah — Emergency care and good follow-up.**

Sarah from Los Angeles received top-quality care in a California hospital after getting to an Emergency Room with a headache that required brain surgery, and later suffered a stroke. She received inpatient services and believes her medical bills would have exceeded \$2.5 million. With insurance, she reports she paid about \$7,000 for her hospital treatment and follow-up care.”



## CANCER TREATMENT

As people do more to take care of themselves and care for heart disease has improved, cancer is now the leading cause of death in California, surpassing heart disease. Researchers predict that more than 173,000 Californians — the highest among all states in the nation — will be newly diagnosed with some type of cancer in 2016. This includes more than 26,000 new breast cancer cases and more than 18,000 new lung cancer cases in California.<sup>iii</sup> Many forms of cancer can be treated successfully when discovered early through access to medical care.



### **Delivering on the Promise to Diana — *Cancer detected in time to save her life***

Diana from Fresno believes she is alive today because of the health care she received. She knew something was wrong and her doctor discovered and treated an aggressive form of uterine cancer within months of her becoming insured.

Across California, **10,753 incidents of cancer treatment were provided** (including surgery and inpatient and outpatient chemotherapy) in the 111 hospitals reporting to Covered California since Jan. 2014, when the health insurance exchange opened its doors.



### **Delivering on the Promise to Kim — *Diagnostic testing and surgery to remove cancer***

Kim from Atwater lost her husband to colon cancer. After she obtained health insurance through Covered California, she was able to get a colonoscopy that discovered cancer, and then the treatment she needed.



## LABOR AND DELIVERIES

More than a half million women give birth in California every year.<sup>iv</sup> Access to maternal health care is critically important to ensuring good outcomes for both the mother and child. In addition, treatment in a neonatal intensive care unit can exceed \$2,000 per day.

In California, **4,807 babies were delivered to Covered California enrollees, including 369 babies who received care in neonatal intensive care units (NICUs)** in the 111 hospitals reporting to Covered California since January 2014, when the health insurance exchange opened its doors.

Other Covered California enrollees received obstetric surgeries and help with gynecological conditions like polycystic ovary syndrome.



### **Delivering on the Promise to a Couple Wanting Children — *Medication for a condition that was preventing pregnancy***

Mario Martinez, a physician in Fresno, has seen first-hand how the Affordable Care Act is changing patients' lives. Because one of his patients gained insurance, he was able to provide treatment for a health condition that was making it difficult for her and her husband to have a baby.



## **TRAUMA AND BROKEN BONES**

Hospitals treat thousands of patients each year for trauma and broken bones every year, including fractures that require surgery as well as sports injuries and accidents. In this report, treatment for trauma and broken bones is one of the most common instances of care across a wide cross-section of hospitals. Having access to care for these incidents, and the subsequent care involved for ongoing treatment, can benefit individuals dealing with these injuries.

Since Jan. 1, 2104, **3,616 incidents of trauma and broken bones were treated** for Covered California enrollees, including inpatient orthopedic surgery and treatment for fractures in emergency rooms, in the 111 hospitals reporting to Covered California since January 2014, when the health insurance exchange opened its doors.



## **JOINT REPLACEMENTS**

Knee and hip replacement surgeries are among the more common elective surgeries performed on hospital patients. Before surgery, many patients suffer from immobility, pain, arthritis, and other conditions.

Covered California enrollees **received 692 joint replacements** (knee and hip) in the 111 hospitals reporting to Covered California since January 2014, when the health insurance exchange opened its doors.



## **TRANSPLANTS**

For many, having an organ or bone marrow transplant means the difference between life and death. More than 123,000 Americans are currently waiting for an organ transplant, and nearly 22,000 live in California.<sup>v</sup> Some of the best transplant centers in the nation are in California, and Covered California enrollees have access to this highly specialized care in those facilities.

Since the beginning of 2014, **89 organ and bone marrow transplants were performed** for Covered California enrollees at eight hospitals in the state, including seven lung transplants, seven heart transplants, 22 liver transplants, 34 bone marrow transplants and 18 kidney transplants.

### **Indicators that Covered California Enrollees Are Getting the Right Care at the Right Time — Local Access, Preventive Care and Primary Care Services**

In addition to the data points from hospitals referenced in this report, academic researchers have also taken a systematic approach to quantifying both access to care and the quality of care delivered.

A 2015 study in Health Affairs found that access to hospitals based on geography for those enrolled through Covered California was nearly identical to the ability of those enrolled in off-exchange commercial plans to access California hospitals. The researchers found that on average 92 percent of residents enrolled through Covered California were within at least one hospital market area, whereas 93 percent of residents enrolled in off-exchange commercial plans were within one hospital market area.

Also, using a variety of data sources and statistical methods, the researchers also found that the quality of care of those hospitals offered by Covered California's health plans was certainly not "worse", and may actually be slightly better than those offered in off-exchange commercial plans. Both anecdotally and through rigorous, systematic analysis, Covered California plans provide strong access and high quality health care.

Other independent studies offer further evidence that for Covered California enrollees have the same access to care as do Californians who have employer-based coverage.

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**91%**  
reported it was "very"  
or "somewhat easy"  
to travel to care

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A Kaiser Family Foundation (KFF) report from 2015 found that 91 percent of Covered California enrollees reported it was "very" or "somewhat easy" to travel to their usual source of care, which matches other private markets.<sup>vi</sup> Another publication from KFF "found that as of 2015, 86 percent of Californians reported that their health needs were being met, as compared to only 51 percent in 2013."<sup>vii</sup>

The Affordable Care Act and Covered California have increased not only the number of those who have insurance, but also the number of individuals who are receiving health care services when needed.

There is also evidence that suggests that enrollees in Covered California now have local access to their usual source of care and are both accessing that care and getting needed preventive services. In a survey conducted by the Kaiser Family Foundation at the end of 2014, the rate at which Covered California enrollees had a check-up or preventive care visit was statistically the same as those with employer-sponsored

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# 71%

used medical services

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# 59%

had check-up visit

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insurance. This means that Covered California enrollees can access care just as easily and conveniently as individuals who receive health insurance through their jobs. At the point this survey was taken — before the end of the first year of coverage under the Affordable Care Act — approximately 59 percent of Covered California enrollees had a check-up or preventive visit, which is nearly twice the rate for preventive visits amongst the uninsured. In addition, 71 percent of Covered California enrollees reported using medical services — again, a rate that was statistically the same as the rate for those with employer-based coverage.

These reports and the hospital survey data suggest that Californians are not just getting covered; Californians are getting the health care they need when they need it. With affordable coverage comes access to preventive care, wellness exams, and screenings, which for some individuals was not an option before Covered California.

## Looking Ahead

Covered California's mission is to increase the number of insured Californians, improve health care quality, lower costs, and reduce health disparities through an innovative, competitive marketplace that empowers consumers to choose the health plan and providers that give them the best value.

Covered California is in the process of launching the Covered California Healthcare Evidence Initiative to collect utilization data from the health insurance plans it contracts with to bring into more precise focus the totality of care accessed at all care facilities by the more than 2 million members we have served since the exchange began offering coverage in 2014.

Specifically, Covered California has engaged Truven Health Analytics, an expert health care analytics firm, to learn more about the provision of care, to ensure Covered California enrollees are getting the right care and to provide critical information to support improvement. Among the areas of interest are the extent to which people with chronic conditions are getting the right care at the right time; the degree to which individuals are using free preventive services available under the Affordable Care Act; whether early intervention is helping people avoid the worst effects of cancer and other life threatening conditions; and the relationship between consumers' selected benefit design, their ability to pay and access to care.

## **Methodology and Limitations Regarding Hospital Data Collection**

In the summer of 2015, in concert with the California Hospital Association, Covered California requested data from all of the 456 general acute care hospitals statewide on all care (inpatient and outpatient care) delivered to individuals insured through Covered California between Jan. 1, 2014 and June 30, 2015 — the first 18 months that Covered California offered health insurance to enrollees under the Affordable Care Act.

The data included in these tables was reported to Covered California by 111 hospitals and hospital systems statewide and is organized into broad categories by Covered California. Data from all 111 hospitals is included in the aggregate numbers in the summary with more detail provided in the individual hospitals' data section for 109 hospitals that participated in the survey.

The report includes data from hospitals representing nearly 40 percent of all inpatient care delivered by hospitals statewide (based on inpatient discharge data from the California Office of Statewide Health Planning and Development for 2014). with the exception of data on cancer care, which includes outpatient chemotherapy for some hospitals, the summary data does not include care provided to Covered California enrollees in other locations, such as physicians' offices, health clinics or hospitals that did not report data.

The hospital-specific data tables provide more information than that included in the summary report, including the number of unique Covered California enrollees seen by each hospital and, for many of the hospitals, data on outpatient services provided. Even this greater detail, however, should be treated as a large sampling of general areas of care, rather than a comprehensive overview of all care delivered, but rather sample of large, general categories of care. Not all hospitals provide care in all categories, and there may be differences in the way hospitals reported data in each category.

Because of the differences in the ways hospitals reported their data — such as how hospitals did or did not include outpatient services — Covered California does not think the data supports making comparisons between individual hospitals or aggregating the hospital data beyond those areas done for the summary report. The reason to be cautious with aggregating data include the potential that patients may have used more than one facility and the inconsistent reporting of outpatient services.

## **Acknowledgements**

This report would not have been possible without the participation of the California Hospital Association and the support of the 111 hospitals that submitted data to Covered California who compiled and reported their data on care delivered to Covered California enrollees. In addition, Covered California thanks Stephen M. Shortell, PhD, MPH, MBA, Professor of Health Policy and Dean Emeritus, University of California, Berkeley, School of Public Health and Diane Rittenhouse, M.D., MPH, Associate Professor in the Department of Family and Community Medicine and the Philip R. Lee Institute for Health Policy Studies at the University of California, San Francisco, who provided technical assistance to understand the data reflected in the report. Covered California's Chief Medical Officer Lance Lang, M.D. and Ahmed Al-Dulaimi, MBChB analyzed the data that informed the report, with support from Zachary Goldman on the policy team and Roy Kennedy and Robert Seastrom in Communications and Public Relations.

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<sup>i</sup> U.S. News Best Hospitals, <http://health.usnews.com/best-hospitals/area/ca>

<sup>ii</sup> Data from the California Office of Statewide Health Planning, <http://www.oshpd.ca.gov/HID/Products/EmerDeptData/2014-ED-Encounters-by-Facility.pdf>

<sup>iii</sup> American Cancer Society report, 2016: <http://onlinelibrary.wiley.com/doi/10.3322/caac.21332/ebdf>

<sup>iv</sup> California Department of Public Health report, 2011: <https://www.cdph.ca.gov/data/statistics/Documents/VSC-2011.0201.pdf>

<sup>v</sup> Donate Life California data: <http://donatelifecalifornia.org/education/faqs/fast-facts-about-organ-donation/>; U.S. Department of Health and Human Services data: <https://optn.transplant.hrsa.gov/converge/latestData/rptData.asp>

<sup>vi</sup> Kaiser Family Foundation, "Coverage Expansions and the Remaining Uninsured: A Look at California During Year One of ACA Implementation." 2015 <http://files.kff.org/attachment/report-coverage-expansions-and-the-remaining-uninsured-a-look-at-california-during-year-one-of-aca-implementation>

<sup>vii</sup> Kaiser Family Foundation, "California's Previously Uninsured After the ACA's Second Open Enrollment Period." 2015 <http://kff.org/health-reform/report/californias-previously-uninsured-after-the-acas-second-open-enrollment-period/>

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INDIVIDUAL HOSPITAL DETAILS )  
BY COUNTY )

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# Delivering on the Promise of Care ' 1

## Alta Bates Summit Medical Center ' 1 All Campuses ' 1

Berkeley and Oakland

The three campuses of Alta Bates Summit Medical Center are among more than 400 hospitals statewide that provide high-quality care to Covered California members. Collecting data is part of Covered California's effort to highlight patients getting the care they need. It's not just health care — it's life care.

Jan. 1, 2014, to June 30, 2015

# 4,789

Overall unique Covered California patients  
receiving inpatient or outpatient services

### ***Care Delivered\****

Emergency room visits	1,289
Other outpatient care**	6,222
Labor and deliveries	161
Babies receiving treatment in a neonatal intensive care unit (NICU)	19
Trauma and broken bones	24
Pneumonia cases, heart attacks, strokes and kidney infections treated	462
Cancer treatments (surgeries, chemotherapy, etc.)	100
Heart surgeries and procedures	24
Joints replaced (knee and hip)	17
Gastrointestinal and urological surgeries and treatments	31

\* Some patients received multiple incidents of care.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: Alta Bates Summit Medical Center — All Campuses



# Delivering on the Promise of Care'

## Kaiser Permanente Oakland Medical Center

Oakland

Kaiser Permanente Oakland Medical Center is one of more than 400 hospitals statewide that provide high-quality care to Covered California members. Collecting data is part of Covered California's effort to highlight patients getting the care they need. It's not just health care — it's life care.

Jan. 1, 2014, to June 30, 2015

# 19,591

Overall unique Covered California patients  
receiving inpatient or outpatient services

### **Care Delivered\***

Emergency room visits	1,092
Other outpatient care**	554
Labor and deliveries	78
Babies receiving treatment in a neonatal intensive care unit (NICU)	2
Trauma and broken bones	103
Pneumonia cases, heart attacks, strokes and kidney infections treated	160
Cancer treatments (surgeries, chemotherapy, etc.)	327
Heart surgeries and procedures	6
Head and neck surgeries	1
Joints replaced (knee and hip)	17
Gastrointestinal and urological surgeries and treatments	18
Mental health (outpatient and inpatient)	3,364

\* Some patients received multiple incidents of care.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: Kaiser Permanente Oakland Medical Center



# Delivering on the Promise of Care'

## Eden Medical Center

Castro Valley

Eden Medical Center is one of more than 400 hospitals statewide that provide high-quality care to Covered California members. Collecting data is part of Covered California's effort to highlight patients getting the care they need. It's not just health care — it's life care.

Jan. 1, 2014, to June 30, 2015

# 897

Overall unique Covered California patients  
receiving inpatient or outpatient services

### **Care Delivered\***

Emergency room visits	520
Other outpatient care**	700
Labor and deliveries	38
Babies receiving treatment in a neonatal intensive care unit (NICU)	3
Trauma and broken bones	23
Pneumonia cases, heart attacks, strokes and kidney infections treated	118
Cancer treatments (surgeries, chemotherapy, etc.)	7
Joints replaced (knee and hip)	1
Gastrointestinal and urological surgeries and treatments	9

\* Some patients received multiple incidents of care.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: Eden Medical Center



# Delivering on the Promise of Care'

## Kaiser Permanente Fremont Medical Center

Fremont

Kaiser Permanente Fremont Medical Center is one of more than 400 hospitals statewide that provide high-quality care to Covered California members. Collecting data is part of Covered California's effort to highlight patients getting the care they need. It's not just health care — it's life care.

Jan. 1, 2014, to June 30, 2015

# 9,247

Overall unique Covered California patients  
receiving inpatient or outpatient services

### **Care Delivered\***

Emergency room visits	742
Other outpatient care**	269
Trauma and broken bones	31
Pneumonia cases, heart attacks, strokes and kidney infections treated	104
Cancer treatments (surgeries, chemotherapy, etc.)	85
Head and neck surgeries	1
Joints replaced (knee and hip)	6
Gastrointestinal and urological surgeries and treatments	6
Mental health (outpatient and inpatient)	942

\* Some patients received multiple incidents of care.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: Kaiser Permanente Fremont Medical Center



# Delivering on the Promise of Care'

## Kaiser Permanente San Leandro Medical Center

San Leandro

Kaiser Permanente San Leandro Medical Center is one of more than 400 hospitals statewide that provide high-quality care to Covered California members. Collecting data is part of Covered California's effort to highlight patients getting the care they need. It's not just health care — it's life care.

Jan. 1, 2014, to June 30, 2015

# 13,935

Overall unique Covered California patients  
receiving inpatient or outpatient services

### **Care Delivered\***

Emergency room visits	913
Other outpatient care**	407
Labor and deliveries	135
Trauma and broken bones	38
Pneumonia cases, heart attacks, strokes and kidney infections treated	115
Cancer treatments (surgeries, chemotherapy, etc.)	201
Heart surgeries and procedures	3
Joints replaced (knee and hip)	9
Gastrointestinal and urological surgeries and treatments	13
Mental health (outpatient and inpatient)	1,607

\* Some patients received multiple incidents of care.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: Kaiser Permanente San Leandro Medical Center



# Delivering on the Promise of Care

## Sutter Amador Hospital

Jackson

Sutter Amador Hospital is one of more than 400 hospitals statewide that provide high-quality care to Covered California members. Collecting data is part of Covered California’s effort to highlight patients getting the care they need. It’s not just health care — it’s life care.

Jan. 1, 2014, to June 30, 2015

# 718

Overall unique Covered California patients receiving inpatient or outpatient services

### Care Delivered\*

Emergency room visits	353
Other outpatient care**	696
Labor and deliveries	10
Babies receiving treatment in a neonatal intensive care unit (NICU)	1
Trauma and broken bones	3
Pneumonia cases, heart attacks, strokes and kidney infections treated	52
Cancer treatments (surgeries, chemotherapy, etc.)	1
Gastrointestinal and urological surgeries and treatments	3

\* Some patients received multiple incidents of care.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: Sutter Amador Hospital



# Delivering on the Promise of Care ' 1

## John Muir Medical Center — Concord and ' Walnut Creek Campuses ' 1

Walnut Creek

John Muir Medical Center's Concord and Walnut Creek campuses are among more than 400 hospitals statewide that provide high-quality care to Covered California members. Collecting data is part of Covered California's effort to highlight patients getting the care they need. It's not just health care — it's life care.

Jan. 1, 2014, to June 30, 2015

# 4,228

Overall unique Covered California patients receiving inpatient or outpatient services

### Care Delivered\*

Emergency room visits	1,550
Other outpatient care**	4,912
Labor and deliveries	83
Babies receiving treatment in a neonatal intensive care unit (NICU)	17
Trauma and broken bones	146
Pneumonia cases, heart attacks, strokes and kidney infections treated	359
Cancer treatments (surgeries, chemotherapy, etc.)	173
Heart surgeries and procedures	59
Head and neck surgeries	2
Joints replaced (knee and hip)	38
Gastrointestinal and urological surgeries and treatments	24
Mental health (outpatient and inpatient)	112

\* Some patients received multiple incidents of care.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: John Muir Medical Center — Concord and Walnut Creek Campuses



# Delivering on the Promise of Care

## Kaiser Permanente Walnut Creek Medical Center

Walnut Creek

Kaiser Permanente Walnut Creek Medical Center is one of more than 400 hospitals statewide that provide high-quality care to Covered California members. Collecting data is part of Covered California’s effort to highlight patients getting the care they need. It’s not just health care — it’s life care.

Jan. 1, 2014, to June 30, 2015

# 21,624

Overall unique Covered California patients receiving inpatient or outpatient services

### Care Delivered\*

Emergency room visits	1,102
Other outpatient care**	379
Labor and deliveries	100
Trauma and broken bones	48
Pneumonia cases, heart attacks, strokes and kidney infections treated	151
Cancer treatments (surgeries, chemotherapy, etc.)	301
Heart surgeries and procedures	1
Head and neck surgeries	2
Gastrointestinal and urological surgeries and treatments	15
Mental health (outpatient and inpatient)	3,724

\* Some patients received multiple incidents of care.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: Kaiser Permanente Walnut Creek Medical Center



# Delivering on the Promise of Care

## Kaiser Permanente Antioch Medical Center

Antioch

Kaiser Permanente Antioch Medical Center is one of more than 400 hospitals statewide that provide high-quality care to Covered California members. Collecting data is part of Covered California’s effort to highlight patients getting the care they need. It’s not just health care — it’s life care.

Jan. 1, 2014, to June 30, 2015

# 8,303

Overall unique Covered California patients receiving inpatient or outpatient services

**Care Delivered\***

Emergency room visits	730
Other outpatient care**	198
Labor and deliveries	47
Trauma and broken bones	48
Pneumonia cases, heart attacks, strokes and kidney infections treated	106
Cancer treatments (surgeries, chemotherapy, etc.)	176
Heart surgeries and procedures	1
Head and neck surgeries	1
Joints replaced (knee and hip)	17
Gastrointestinal and urological surgeries and treatments	11
Mental health (outpatient and inpatient)	1,140

\* Some patients received multiple incidents of care.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: Kaiser Permanente Antioch Medical Center



# Delivering on the Promise of Care

## Sutter Delta Medical Center

Antioch

Sutter Delta Medical Center is one of more than 400 hospitals statewide that provide high-quality care to Covered California members. Collecting data is part of Covered California’s effort to highlight patients getting the care they need. It’s not just health care — it’s life care.

Jan. 1, 2014, to June 30, 2015

# 605

Overall unique Covered California patients receiving inpatient or outpatient services

### **Care Delivered\***

Emergency room visits	378
Other outpatient care**	467
Labor and deliveries	15
Babies receiving treatment in a neonatal intensive care unit (NICU)	4
Pneumonia cases, heart attacks, strokes and kidney infections treated	74
Heart surgeries and procedures	6
Gastrointestinal and urological surgeries and treatments	4

\* Some patients received multiple incidents of care.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: Sutter Delta Medical Center



# Delivering on the Promise of Care

## San Ramon Regional Medical Center

San Ramon

San Ramon Regional Medical Center is one of more than 400 hospitals statewide that provide high-quality care to Covered California members. Collecting data is part of Covered California’s effort to highlight patients getting the care they need. It’s not just health care — it’s life care.

Jan. 1, 2014, to June 30, 2015

# 4,278

Overall unique Covered California patients receiving inpatient or outpatient services

### **Care Delivered\***

Emergency room visits	448
Other outpatient care**	1,153
Labor and deliveries	4
Trauma and broken bones	10
Pneumonia cases, heart attacks, strokes and kidney infections treated	13
Heart surgeries and procedures	6
Head and neck surgeries	2
Gastrointestinal and urological surgeries and treatments	9

\* Some patients received multiple incidents of care.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: San Ramon Regional Medical Center



# Delivering on the Promise of Care

## Kaiser Permanente Richmond Medical Center

Richmond

Kaiser Permanente Richmond Medical Center is one of more than 400 hospitals statewide that provide high-quality care to Covered California members. Collecting data is part of Covered California’s effort to highlight patients getting the care they need. It’s not just health care — it’s life care.

Jan. 1, 2014, to June 30, 2015

# 8,831

Overall unique Covered California patients receiving inpatient or outpatient services

**Care Delivered\***

Emergency room visits	570
Other outpatient care**	230
Trauma and broken bones	13
Pneumonia cases, heart attacks, strokes and kidney infections treated	70
Cancer treatments (surgeries, chemotherapy, etc.)	88
Gastrointestinal and urological surgeries and treatments	4
Mental health (outpatient and inpatient)	1,160

\* Some patients received multiple incidents of care.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: Kaiser Permanente Richmond Medical Center



# Delivering on the Promise of Care

## Kaiser Permanente Fresno Medical Center

Fresno

Kaiser Permanente Fresno Medical Center is one of more than 400 hospitals statewide ) that provide high-quality care to Covered California members. Collecting data is part of ) Covered California’s effort to highlight patients getting the care they need. It’s not just ) health care — it’s life care.

Jan. 1, 2014, to June 30, 2015

# 8,077

Overall unique Covered California patients receiving inpatient or outpatient services

### Care Delivered\*

Emergency room visits	542
Other outpatient care**	475
Labor and deliveries	40
Babies receiving treatment in a neonatal intensive care unit (NICU)	1
Trauma and broken bones	33
Pneumonia cases, heart attacks, strokes and kidney infections treated	112
Cancer treatments (surgeries, chemotherapy, etc.)	229
Heart surgeries and procedures	1
Head and neck surgeries	1
Joints replaced (knee and hip)	13
Gastrointestinal and urological surgeries and treatments	10
Mental health (outpatient and inpatient)	1,155

\* Some patients received multiple incidents of care.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: Kaiser Permanente Fresno Medical Center



# Delivering on the Promise of Care '15

## San Joaquin Community Hospital Bakersfield

San Joaquin Community Hospital is one of more than 400 hospitals statewide that provide high-quality care to Covered California members. Collecting data is part of Covered California's effort to highlight patients getting the care they need. It's not just health care — it's life care.

Jan. 1, 2014, to June 30, 2015

# 3,191 '15

Overall unique Covered California patients  
receiving inpatient or outpatient services

### **Care Delivered\***

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Mental health (outpatient and inpatient) )	527
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\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care not reported here.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: San Joaquin Community Hospital



# Delivering on the Promise of Care'

## Sutter Lakeside Hospital

Lakeport

Sutter Lakeside Hospital is one of more than 400 hospitals statewide that provide high-quality care to Covered California members. Collecting data is part of Covered California's effort to highlight patients getting the care they need. It's not just health care — it's life care.

Jan. 1, 2014, to June 30, 2015

# 882

Overall unique Covered California patients  
receiving inpatient or outpatient services

### **Care Delivered\***

Emergency room visits	442
Other outpatient care**	1,577
Labor and deliveries	5
Trauma and broken bones	6
Pneumonia cases, heart attacks, strokes and kidney infections treated	18
Joints replaced (knee and hip)	5

\* Some patients received multiple incidents of care.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: Sutter Lakeside Hospital



# Delivering on the Promise of Care '15

## Antelope Valley Hospital

Lancaster

Antelope Valley Hospital is one of more than 400 hospitals statewide that provide high-quality care to Covered California members. Collecting data is part of Covered California's effort to highlight patients getting the care they need. It's not just health care — it's life care.

Jan. 1, 2014, to June 30, 2015

# 2,993 '15

Overall unique Covered California patients  
receiving inpatient or outpatient services

### **Care Delivered\***

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Mental health (outpatient and inpatient) )	348
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\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care not reported here.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: Antelope Valley Hospital



# Delivering on the Promise of Care

## Providence Saint Joseph Medical Center

Burbank

Providence Saint Joseph Medical Center is one of more than 400 hospitals statewide ) that provide high-quality care to Covered California members. Collecting data is part of ) Covered California’s effort to highlight patients getting the care they need. It’s not just ) health care — it’s life care.

**Care Delivered\*** — Jan. 1, 2014, to June 30, 2015

Emergency room visits	1,249
Other outpatient care**	1,255
Labor and deliveries	77
Babies receiving treatment in a neonatal intensive care unit (NICU)	16
Trauma and broken bones	19
Pneumonia cases, heart attacks, strokes and kidney infections treated	129
Cancer treatments (surgeries, chemotherapy, etc.)	78
Heart surgeries and procedures	21
Head and neck surgeries	4
Gastrointestinal and urological surgeries and treatments	104

\* The unique number of patients was not reported by this hospital. Some patients received multiple incidents of care.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: Providence Saint Joseph Medical Center



# Delivering on the Promise of Care'

## Kaiser Permanente Baldwin Park Medical Center

Baldwin Park

Kaiser Permanente Baldwin Park Medical Center is one of more than 400 hospitals statewide that provide high-quality care to Covered California members. Collecting data is part of Covered California's effort to highlight patients getting the care they need. It's not just health care — it's life care.

Jan. 1, 2014, to June 30, 2015

# 9,362

Overall unique Covered California patients receiving inpatient or outpatient services

### Care Delivered\*

Emergency room visits	474
Other outpatient care**	173
Labor and deliveries	36
Trauma and broken bones	26
Pneumonia cases, heart attacks, strokes and kidney infections treated	94
Cancer treatments (surgeries, chemotherapy, etc.)	23
Heart surgeries and procedures	1
Head and neck surgeries	1
Joints replaced (knee and hip)	7
Gastrointestinal and urological surgeries and treatments	7
Mental health (outpatient and inpatient)	977

\* Some patients received multiple incidents of care.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: Kaiser Permanente Baldwin Park Medical Center



# Delivering on the Promise of Care

## Kaiser Permanente South Bay Medical Center

Harbor City

Kaiser Permanente South Bay Medical Center is one of more than 400 hospitals statewide that provide high-quality care to Covered California members. Collecting data is part of Covered California’s effort to highlight patients getting the care they need. It’s not just health care — it’s life care.

Jan. 1, 2014, to June 30, 2015

# 8,209

Overall unique Covered California patients receiving inpatient or outpatient services

### Care Delivered\*

Emergency room visits	468
Other outpatient care**	274
Labor and deliveries	36
Babies receiving treatment in a neonatal intensive care unit (NICU)	1
Trauma and broken bones	26
Pneumonia cases, heart attacks, strokes and kidney infections treated	82
Cancer treatments (surgeries, chemotherapy, etc.)	16
Joints replaced (knee and hip)	8
Gastrointestinal and urological surgeries and treatments	7
Mental health (outpatient and inpatient)	1,018

\* Some patients received multiple incidents of care.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: Kaiser Permanente South Bay Medical Center



# Delivering on the Promise of Care

## San Gabriel Valley Medical Center

San Gabriel

San Gabriel Valley Medical Center is one of more than 400 hospitals statewide that provide high-quality care to Covered California members. Collecting data is part of Covered California’s effort to highlight patients getting the care they need. It’s not just health care — it’s life care.

**Care Delivered\*** — Jan. 1, 2014, to June 30, 2015

Emergency room visits	589
Other outpatient care**	219
Labor and deliveries	102
Babies receiving treatment in a neonatal intensive care unit (NICU)	8
Trauma and broken bones	65
Pneumonia cases, heart attacks, strokes and kidney infections treated	189
Cancer treatments (surgeries, chemotherapy, etc.)	31
Heart surgeries and procedures	8
Head and neck surgeries	3
Joints replaced (knee and hip)	3
Gastrointestinal and urological surgeries and treatments	14
Mental health (outpatient and inpatient)	2

\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care not reported here.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: San Gabriel Valley Medical Center



# Delivering on the Promise of Care

## Lakewood Regional Medical Center

Lakewood

Lakewood Regional Medical Center is one of more than 400 hospitals statewide that provide high-quality care to Covered California members. Collecting data is part of Covered California’s effort to highlight patients getting the care they need. It’s not just health care — it’s life care.

Jan. 1, 2014, to June 30, 2015

# 2,350

Overall unique Covered California patients receiving inpatient or outpatient services

### Care Delivered\*

Emergency room visits	371
Other outpatient care**	318
Trauma and broken bones	11
Pneumonia cases, heart attacks, strokes and kidney infections treated	8
Cancer treatments (surgeries, chemotherapy, etc.)	1
Heart surgeries and procedures	7
Head and neck surgeries	3
Gastrointestinal and urological surgeries and treatments	13

\* Some patients received multiple incidents of care.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: Lakewood Regional Medical Center



# Delivering on the Promise of Care'

## Monterey Park Hospital

Monterey Park

Monterey Park Hospital is one of more than 400 hospitals statewide that provide high-quality care to Covered California members. Collecting data is part of Covered California's effort to highlight patients getting the care they need. It's not just health care — it's life care.

Jan. 1, 2014, to June 30, 2015

# 473

Overall unique Covered California patients receiving inpatient or outpatient services

**Care Delivered\***

Emergency room visits	179
Other outpatient care**	282
Labor and deliveries	12
Trauma and broken bones	5
Pneumonia cases, heart attacks, strokes and kidney infections treated	61
Cancer treatments (surgeries, chemotherapy, etc.)	6
Heart surgeries and procedures	1
Gastrointestinal and urological surgeries and treatments	2

\* Some patients received multiple incidents of care.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: Monterey Park Hospital



# Delivering on the Promise of Care '

## Providence Little Company of Mary ' Medical Center — San Pedro '

San Pedro

Providence Little Company of Mary Medical Center — San Pedro is one of more than 400 hospitals statewide that provide high-quality care to Covered California members. Collecting data is part of Covered California’s effort to highlight patients getting the care they need. It’s not just health care — it’s life care.

**Care Delivered\*** — Jan. 1, 2014, to June 30, 2015

Emergency room visits	322
Other outpatient care**	199
Labor and deliveries	2
Trauma and broken bones	4
Pneumonia cases, heart attacks, strokes and kidney infections treated	28
Gastrointestinal and urological surgeries and treatments	15

\* The unique number of patients was not reported by this hospital. Some patients received multiple incidents of care.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: Providence Little Company Of Mary Medical Center - San Pedro



# Delivering on the Promise of Care'

## Alhambra Hospital Medical Center

Alhambra

Alhambra Hospital Medical Center is one of more than 400 hospitals statewide that provide high-quality care to Covered California members. Collecting data is part of Covered California’s effort to highlight patients getting the care they need. It’s not just health care — it’s life care.

**Care Delivered\*** — Jan. 1, 2014, to June 30, 2015

Emergency room visits	267
Other outpatient care**	327
Trauma and broken bones	1
Pneumonia cases, heart attacks, strokes and kidney infections treated	118
Head and neck surgeries	1
Gastrointestinal and urological surgeries and treatments	15

\* Some patients received multiple incidents of care.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: Alhambra Hospital Medical Center



# Delivering on the Promise of Care

## Cedars-Sinai Medical Center

Los Angeles

Cedars-Sinai Medical Center is one of more than 400 hospitals statewide that provide high-quality care to Covered California members. Collecting data is part of Covered California’s effort to highlight patients getting the care they need. It’s not just health care — it’s life care.

Jan. 1, 2014, to June 30, 2015

# 8,141

Overall unique Covered California patients receiving inpatient or outpatient services

### Care Delivered\*

Emergency room visits	1,584
Other outpatient care**	17,210
Labor and deliveries	146
Babies receiving treatment in a neonatal intensive care unit (NICU)	17
Trauma and broken bones	168
Pneumonia cases, heart attacks, strokes and kidney infections treated	535
Cancer treatments (surgeries, chemotherapy, etc.)	1,402
Heart surgeries and procedures	63
Head and neck surgeries	2
Joints replaced (knee and hip)	2
Gastrointestinal and urological surgeries and treatments	31
Transplants (lung, bone marrow, kidney, heart)	7

\* Some patients received multiple incidents of care.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: Cedars-Sinai Medical Center



# Delivering on the Promise of Care'

## Kaiser Permanente Los Angeles Medical Center

Los Angeles

Kaiser Permanente Los Angeles Medical Center is one of more than 400 hospitals statewide that provide high-quality care to Covered California members. Collecting data is part of Covered California's effort to highlight patients getting the care they need. It's not just health care — it's life care.

Jan. 1, 2014, to June 30, 2015

# 14,388

Overall unique Covered California patients receiving inpatient or outpatient services

### Care Delivered\*

Emergency room visits	496
Other outpatient care**	78
Labor and deliveries	60
Trauma and broken bones	34
Pneumonia cases, heart attacks, strokes and kidney infections treated	128
Cancer treatments (surgeries, chemotherapy, etc.)	77
Heart surgeries and procedures	17
Joints replaced (knee and hip)	11
Gastrointestinal and urological surgeries and treatments	11
Mental health (outpatient and inpatient)	2,261

\* Some patients received multiple incidents of care.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: Kaiser Permanente Los Angeles Medical Center



# Delivering on the Promise of Care ' 1

## Ronald Reagan UCLA Medical Center, ' Resnick Neuropsychiatric Hospital at UCLA and UCLA Santa Monica Medical Center ' 1

Los Angeles

Ronald Reagan UCLA Medical Center, Resnick Neuropsychiatric Hospital at UCLA and UCLA Santa Monica Medical Center are among more than 400 hospitals statewide that provide high-quality care to Covered California members. Collecting data is part of Covered California's effort to highlight patients getting the care they need. It's not just health care — it's life care.

Jan. 1, 2014, to June 30, 2015

# 16,803

Overall unique Covered California patients receiving inpatient or outpatient services

### Care Delivered\*

Emergency room visits	3,265
Other outpatient care**	32,651
Labor and deliveries	278
Babies receiving treatment in a neonatal intensive care unit (NICU)	56
Trauma and broken bones	189
Pneumonia cases, heart attacks, strokes and kidney infections treated	748
Cancer treatments (surgeries, chemotherapy, etc.)	727
Heart surgeries and procedures	118
Head and neck surgeries	71
Joints replaced (knee and hip)	35
Gastrointestinal and urological surgeries and treatments	166
Mental health (outpatient and inpatient)	287
Transplants (lung, bone marrow, kidney, heart)	37

\* Some patients received multiple incidents of care.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: University of California Los Angeles



# Delivering on the Promise of Care'

## Kaiser Permanente Downey Medical Center

Downey

Kaiser Permanente Downey Medical Center is one of more than 400 hospitals statewide that provide high-quality care to Covered California members. Collecting data is part of Covered California's effort to highlight patients getting the care they need. It's not just health care — it's life care.

Jan. 1, 2014, to June 30, 2015

# 9,428

Overall unique Covered California patients receiving inpatient or outpatient services

### Care Delivered\*

Emergency room visits	658
Other outpatient care**	432
Labor and deliveries	44
Trauma and broken bones	29
Pneumonia cases, heart attacks, strokes and kidney infections treated	131
Cancer treatments (surgeries, chemotherapy, etc.)	38
Heart surgeries and procedures	5
Joints replaced (knee and hip)	4
Gastrointestinal and urological surgeries and treatments	16
Mental health (outpatient and inpatient)	1,017

\* Some patients received multiple incidents of care.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: Kaiser Permanente Downey Medical Center



# Delivering on the Promise of Care '

## Providence Little Company of Mary ' Medical Center — Torrance '

Torrance

Providence Little Company of Mary Medical Center — Torrance is one of more than 400 hospitals statewide that provide high-quality care to Covered California members. Collecting data is part of Covered California’s effort to highlight patients getting the care they need. It’s not just health care — it’s life care.

**Care Delivered\*** — Jan. 1, 2014, to June 30, 2015

Emergency room visits	1,260
Other outpatient care**	1,097
Labor and deliveries	108
Babies receiving treatment in a neonatal intensive care unit (NICU)	27
Trauma and broken bones	25
Pneumonia cases, heart attacks, strokes and kidney infections treated	165
Cancer treatments (surgeries, chemotherapy, etc.)	11
Heart surgeries and procedures	44
Gastrointestinal and urological surgeries and treatments	90

\* The unique number of patients was not reported by this hospital. Some patients received multiple incidents of care.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: Providence Little Company Of Mary Medical Center - Torrance



# Delivering on the Promise of Care

## Providence Holy Cross Medical Center

Los Angeles

Providence Holy Cross Medical Center is one of more than 400 hospitals statewide that provide high-quality care to Covered California members. Collecting data is part of Covered California's effort to highlight patients getting the care they need. It's not just health care — it's life care.

### **Care Delivered\*** — Jan. 1, 2014, to June 30, 2015

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Emergency room visits	942
Other outpatient care**	209
Labor and deliveries	36
Babies receiving treatment in a neonatal intensive care unit (NICU)	5
Trauma and broken bones	18
Pneumonia cases, heart attacks, strokes and kidney infections treated	74
Cancer treatments (surgeries, chemotherapy, etc.)	4
Heart surgeries and procedures	21
Gastrointestinal and urological surgeries and treatments	50

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\* The unique number of patients was not reported by this hospital. Some patients received multiple incidents of care.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: Providence Holy Cross Medical Center



# Delivering on the Promise of Care'

## Valley Presbyterian Hospital

Los Angeles

Valley Presbyterian Hospital is one of more than 400 hospitals statewide that provide high-quality care to Covered California members. Collecting data is part of Covered California's effort to highlight patients getting the care they need. It's not just health care — it's life care.

Jan. 1, 2014, to June 30, 2015

# 1,484

Overall unique Covered California patients  
receiving inpatient or outpatient services

### **Care Delivered\***

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Emergency room visits	1,562
Other outpatient care**	648
Labor and deliveries	345
Trauma and broken bones	78

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\* Some patients received multiple incidents of care.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: Valley Presbyterian Hospital



# Delivering on the Promise of Care

## Providence Tarzana Medical Center

Los Angeles

Providence Tarzana Medical Center is one of more than 400 hospitals statewide that provide high-quality care to Covered California members. Collecting data is part of Covered California’s effort to highlight patients getting the care they need. It’s not just health care — it’s life care.

**Care Delivered\*** — Jan. 1, 2014, to June 30, 2015

Emergency room visits	1,208
Other outpatient care**	1,406
Labor and deliveries	144
Babies receiving treatment in a neonatal intensive care unit (NICU)	43
Trauma and broken bones	27
Pneumonia cases, heart attacks, strokes and kidney infections treated	173
Cancer treatments (surgeries, chemotherapy, etc.)	10
Heart surgeries and procedures	32
Gastrointestinal and urological surgeries and treatments	118

\* The unique number of patients was not reported by this hospital. Some patients received multiple incidents of care.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: Providence Tarzana Medical Center



# Delivering on the Promise of Care'

## Providence Saint John's Health Center

Santa Monica

Providence Saint John's Health Center is one of more than 400 hospitals statewide that provide high-quality care to Covered California members. Collecting data is part of Covered California's effort to highlight patients getting the care they need. It's not just health care — it's life care.

### **Care Delivered\*** — Jan. 1, 2014, to June 30, 2015

Emergency room visits	386
Other outpatient care**	1,005
Labor and deliveries	98
Babies receiving treatment in a neonatal intensive care unit (NICU)	13
Trauma and broken bones	32
Pneumonia cases, heart attacks, strokes and kidney infections treated	45
Cancer treatments (surgeries, chemotherapy, etc.)	72
Heart surgeries and procedures	5
Head and neck surgeries	2
Gastrointestinal and urological surgeries and treatments	19

\* The unique number of patients was not reported by this hospital. Some patients received multiple incidents of care.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: Providence Saint John's Health Center



# Delivering on the Promise of Care ' 1

## Kaiser Permanente West Los Angeles ' Medical Center ' 1

Los Angeles

Kaiser Permanente West Los Angeles Medical Center is one of more than 400 hospitals statewide that provide high-quality care to Covered California members. Collecting data is part of Covered California's effort to highlight patients getting the care they need. It's not just health care — it's life care.

Jan. 1, 2014, to June 30, 2015

# 9,044

Overall unique Covered California patients receiving inpatient or outpatient services

**Care Delivered\***

Emergency room visits	565
Other outpatient care**	188
Labor and deliveries	27
Trauma and broken bones	26
Pneumonia cases, heart attacks, strokes and kidney infections treated	67
Cancer treatments (surgeries, chemotherapy, etc.)	27
Heart surgeries and procedures	1
Head and neck surgeries	2
Joints replaced (knee and hip)	6
Gastrointestinal and urological surgeries and treatments	19
Mental health (outpatient and inpatient)	1,932

\* Some patients received multiple incidents of care.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: Kaiser Permanente West Los Angeles Medical Center



# Delivering on the Promise of Care

## Kaiser Permanente Woodland Hills Medical Center

Woodland Hills

Kaiser Permanente Woodland Hills Medical Center is one of more than 400 hospitals statewide that provide high-quality care to Covered California members. Collecting data is part of Covered California’s effort to highlight patients getting the care they need. It’s not just health care — it’s life care.

Jan. 1, 2014, to June 30, 2015

# 13,178

Overall unique Covered California patients receiving inpatient or outpatient services

### Care Delivered\*

Emergency room visits	713
Other outpatient care**	204
Labor and deliveries	67
Trauma and broken bones	42
Pneumonia cases, heart attacks, strokes and kidney infections treated	96
Cancer treatments (surgeries, chemotherapy, etc.)	23
Heart surgeries and procedures	1
Head and neck surgeries	1
Joints replaced (knee and hip)	13
Gastrointestinal and urological surgeries and treatments	11
Mental health (outpatient and inpatient)	1,843

\* Some patients received multiple incidents of care.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: Kaiser Permanente Woodland Hills Medical Center



# Delivering on the Promise of Care

## Kaiser Permanente Panorama City Medical Center

Panorama City

Kaiser Permanente Panorama City Medical Center is one of more than 400 hospitals statewide that provide high-quality care to Covered California members. Collecting data is part of Covered California’s effort to highlight patients getting the care they need. It’s not just health care — it’s life care.

Jan. 1, 2014, to June 30, 2015

# 10,114

Overall unique Covered California patients receiving inpatient or outpatient services

### **Care Delivered\***

Emergency room visits	531
Other outpatient care**	229
Labor and deliveries	44
Trauma and broken bones	37
Pneumonia cases, heart attacks, strokes and kidney infections treated	78
Cancer treatments (surgeries, chemotherapy, etc.)	11
Heart surgeries and procedures	3
Joints replaced (knee and hip)	10
Gastrointestinal and urological surgeries and treatments	4
Mental health (outpatient and inpatient)	2,042

\* Some patients received multiple incidents of care.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: Kaiser Permanente Panorama City Medical Center



# Delivering on the Promise of Care'

## Kaiser Permanente San Rafael Medical Center

San Rafael

Kaiser Permanente San Rafael Medical Center is one of more than 400 hospitals statewide that provide high-quality care to Covered California members. Collecting data is part of Covered California's effort to highlight patients getting the care they need. It's not just health care — it's life care.

Jan. 1, 2014, to June 30, 2015

# 11,638

Overall unique Covered California patients  
receiving inpatient or outpatient services

### **Care Delivered\***

Emergency room visits	618
Other outpatient care**	175
Trauma and broken bones	56
Pneumonia cases, heart attacks, strokes and kidney infections treated	100
Cancer treatments (surgeries, chemotherapy, etc.)	169
Head and neck surgeries	1
Joints replaced (knee and hip)	10
Gastrointestinal and urological surgeries and treatments	8
Mental health (outpatient and inpatient)	2,194

\* Some patients received multiple incidents of care.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: Kaiser Permanente San Rafael Medical Center



# Delivering on the Promise of Care

## Novato Community Hospital

Novato

Novato Community Hospital is one of more than 400 hospitals statewide that provide high-quality care to Covered California members. Collecting data is part of Covered California’s effort to highlight patients getting the care they need. It’s not just health care — it’s life care.

Jan. 1, 2014, to June 30, 2015

# 1,535

Overall unique Covered California patients receiving inpatient or outpatient services

**Care Delivered\***

Emergency room visits	417
Other outpatient care**	2,020
Trauma and broken bones	5
Pneumonia cases, heart attacks, strokes and kidney infections treated	17
Joints replaced (knee and hip)	4
Gastrointestinal and urological surgeries and treatments	1

\* Some patients received multiple incidents of care.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: Novato Community Hospital



# Delivering on the Promise of Care

## Memorial Hospital Los Banos

Los Banos

Memorial Hospital Los Banos is one of more than 400 hospitals statewide that provide high-quality care to Covered California members. Collecting data is part of Covered California’s effort to highlight patients getting the care they need. It’s not just health care — it’s life care.

Jan. 1, 2014, to June 30, 2015

# 406

Overall unique Covered California patients receiving inpatient or outpatient services

**Care Delivered\***

Emergency room visits	258
Other outpatient care**	437
Labor and deliveries	13
Pneumonia cases, heart attacks, strokes and kidney infections treated	27
Gastrointestinal and urological surgeries and treatments	1

\* Some patients received multiple incidents of care.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: Memorial Hospital Los Banos



# Delivering on the Promise of Care

## Salinas Valley Memorial Hospital

Salinas

Salinas Valley Memorial Hospital is one of more than 400 hospitals statewide that provide high-quality care to Covered California members. Collecting data is part of Covered California’s effort to highlight patients getting the care they need. It’s not just health care — it’s life care.

Jan. 1, 2014, to June 30, 2015

# 1,939

Overall unique Covered California patients receiving inpatient or outpatient services

### **Care Delivered\***

Emergency room visits	628
Other outpatient care**	1,832
Labor and deliveries	42
Babies receiving treatment in a neonatal intensive care unit (NICU)	4
Trauma and broken bones	265
Pneumonia cases, heart attacks, strokes and kidney infections treated	141
Cancer treatments (surgeries, chemotherapy, etc.)	268

\* Some patients received multiple incidents of care.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: Salinas Valley Memorial Hospital



# Delivering on the Promise of Care

## Community Hospital of the Monterey Peninsula

Monterey

Community Hospital of the Monterey Peninsula is one of more than 400 hospitals statewide that provide high-quality care to Covered California members. Collecting data is part of Covered California’s effort to highlight patients getting the care they need. It’s not just health care — it’s life care.

Jan. 1, 2014, to June 30, 2015

# 2,826

Overall unique Covered California patients receiving inpatient or outpatient services

### **Care Delivered\***

Emergency room visits	927
Other outpatient care**	4,380
Labor and deliveries	59
Babies receiving treatment in a neonatal intensive care unit (NICU)	2
Trauma and broken bones	42
Pneumonia cases, heart attacks, strokes and kidney infections treated	245
Cancer treatments (surgeries, chemotherapy, etc.)	71
Heart surgeries and procedures	21
Joints replaced (knee and hip)	19
Gastrointestinal and urological surgeries and treatments	6
Mental health (outpatient and inpatient)	189

\* Some patients received multiple incidents of care.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: Community Hospital of the Monterey Peninsula



# Delivering on the Promise of Care

## Natividad Medical Center

Salinas

Natividad Medical Center is one of more than 400 hospitals statewide that provide high-quality care to Covered California members. Collecting data is part of Covered California’s effort to highlight patients getting the care they need. It’s not just health care — it’s life care.

Jan. 1, 2014, to June 30, 2015

# 425

Overall unique Covered California patients receiving inpatient or outpatient services

### **Care Delivered\***

Emergency room visits	157
Other outpatient care**	645
Babies receiving treatment in a neonatal intensive care unit (NICU)	6
Trauma and broken bones	9
Pneumonia cases, heart attacks, strokes and kidney infections treated	15
Joints replaced (knee and hip)	1
Gastrointestinal and urological surgeries and treatments	2
Mental health (outpatient and inpatient)	2

\* Some patients received multiple incidents of care.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: Natividad Medical Center



# Delivering on the Promise of Care'

## Kaiser Permanente Anaheim Medical Center

Anaheim

Kaiser Permanente Anaheim Medical Center is one of more than 400 hospitals statewide that provide high-quality care to Covered California members. Collecting data is part of Covered California's effort to highlight patients getting the care they need. It's not just health care — it's life care.

Jan. 1, 2014, to June 30, 2015

# 15,076

Overall unique Covered California patients  
receiving inpatient or outpatient services

### **Care Delivered\***

Emergency room visits	621
Other outpatient care**	317
Labor and deliveries	65
Trauma and broken bones	33
Pneumonia cases, heart attacks, strokes and kidney infections treated	106
Cancer treatments (surgeries, chemotherapy, etc.)	25
Heart surgeries and procedures	1
Head and neck surgeries	2
Gastrointestinal and urological surgeries and treatments	9
Mental health (outpatient and inpatient)	2,584

\* Some patients received multiple incidents of care.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: Kaiser Permanente Anaheim Medical Center



# Delivering on the Promise of Care

## Fountain Valley Regional Hospital and Medical Center

Fountain Valley

Fountain Valley Regional Hospital and Medical Center is one of more than 400 hospitals statewide that provide high-quality care to Covered California members. Collecting data is part of Covered California’s effort to highlight patients getting the care they need. It’s not just health care — it’s life care.

Jan. 1, 2014, to June 30, 2015

# 6,968

Overall unique Covered California patients receiving inpatient or outpatient services

### Care Delivered\*

Emergency room visits	696
Other outpatient care**	682
Labor and deliveries	15
Trauma and broken bones	21
Pneumonia cases, heart attacks, strokes and kidney infections treated	57
Cancer treatments (surgeries, chemotherapy, etc.)	2
Heart surgeries and procedures	24
Head and neck surgeries	15
Gastrointestinal and urological surgeries and treatments	37

\* Some patients received multiple incidents of care.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: Fountain Valley Regional Hospital and Medical Center



# Delivering on the Promise of Care

## Los Alamitos Medical Center

Los Alamitos

Los Alamitos Medical Center is one of more than 400 hospitals statewide that provide high-quality care to Covered California members. Collecting data is part of Covered California’s effort to highlight patients getting the care they need. It’s not just health care — it’s life care.

Jan. 1, 2014, to June 30, 2015

# 4,273

Overall unique Covered California patients receiving inpatient or outpatient services

### Care Delivered\*

Emergency room visits	429
Other outpatient care**	1,076
Trauma and broken bones	21
Pneumonia cases, heart attacks, strokes and kidney infections treated	26
Cancer treatments (surgeries, chemotherapy, etc.)	5
Heart surgeries and procedures	2
Head and neck surgeries	2
Gastrointestinal and urological surgeries and treatments	9

\* Some patients received multiple incidents of care.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: Los Alamitos Medical Center



# Delivering on the Promise of Care

## Placentia-Linda Hospital

Placentia

Placentia-Linda Hospital is one of more than 400 hospitals statewide that provide high-quality care to Covered California members. Collecting data is part of Covered California’s effort to highlight patients getting the care they need. It’s not just health care — it’s life care.

Jan. 1, 2014, to June 30, 2015

# 4,168

Overall unique Covered California patients receiving inpatient or outpatient services

### **Care Delivered\***

Emergency room visits	668
Other outpatient care**	838
Trauma and broken bones	21
Pneumonia cases, heart attacks, strokes and kidney infections treated	8
Gastrointestinal and urological surgeries and treatments	10

\* Some patients received multiple incidents of care.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: Placentia-Linda Hospital



# Delivering on the Promise of Care

## Kaiser Permanente Irvine Medical Center

Irvine

Kaiser Permanente Irvine Medical Center is one of more than 400 hospitals statewide that provide high-quality care to Covered California members. Collecting data is part of Covered California’s effort to highlight patients getting the care they need. It’s not just health care — it’s life care.

Jan. 1, 2014, to June 30, 2015

# 12,558

Overall unique Covered California patients receiving inpatient or outpatient services

### Care Delivered\*

Emergency room visits	567
Other outpatient care**	397
Labor and deliveries	66
Trauma and broken bones	54
Pneumonia cases, heart attacks, strokes and kidney infections treated	104
Cancer treatments (surgeries, chemotherapy, etc.)	25
Heart surgeries and procedures	1
Head and neck surgeries	2
Joints replaced (knee and hip)	19
Gastrointestinal and urological surgeries and treatments	10
Mental health (outpatient and inpatient)	971

\* Some patients received multiple incidents of care.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: Kaiser Permanente Irvine Medical Center



# Delivering on the Promise of Care

## Kaiser Permanente Roseville Medical Center

Roseville

Kaiser Permanente Roseville Medical Center is one of more than 400 hospitals statewide that provide high-quality care to Covered California members. Collecting data is part of Covered California’s effort to highlight patients getting the care they need. It’s not just health care — it’s life care.

Jan. 1, 2014, to June 30, 2015

# 18,231

Overall unique Covered California patients receiving inpatient or outpatient services

### Care Delivered\*

Emergency room visits	1,455
Other outpatient care**	598
Labor and deliveries	184
Babies receiving treatment in a neonatal intensive care unit (NICU)	1
Trauma and broken bones	103
Pneumonia cases, heart attacks, strokes and kidney infections treated	180
Cancer treatments (surgeries, chemotherapy, etc.)	412
Heart surgeries and procedures	1
Head and neck surgeries	1
Joints replaced (knee and hip)	27
Gastrointestinal and urological surgeries and treatments	16
Mental health (outpatient and inpatient)	2,571

\* Some patients received multiple incidents of care.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: Kaiser Permanente Roseville Medical Center



# Delivering on the Promise of Care

## Sutter Roseville Medical Center

Roseville

Sutter Roseville Medical Center is one of more than 400 hospitals statewide that provide high-quality care to Covered California members. Collecting data is part of Covered California’s effort to highlight patients getting the care they need. It’s not just health care — it’s life care.

Jan. 1, 2014, to June 30, 2015

# 1,534

Overall unique Covered California patients receiving inpatient or outpatient services

### **Care Delivered\***

Emergency room visits	947
Other outpatient care**	837
Labor and deliveries	132
Babies receiving treatment in a neonatal intensive care unit (NICU)	21
Trauma and broken bones	47
Pneumonia cases, heart attacks, strokes and kidney infections treated	360
Cancer treatments (surgeries, chemotherapy, etc.)	112
Heart surgeries and procedures	33
Head and neck surgeries	1
Joints replaced (knee and hip)	6
Gastrointestinal and urological surgeries and treatments	22

\* Some patients received multiple incidents of care.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: Sutter Roseville Medical Center



# Delivering on the Promise of Care

## Sutter Auburn Faith Hospital

Auburn

Sutter Auburn Faith Hospital is one of more than 400 hospitals statewide that provide high-quality care to Covered California members. Collecting data is part of Covered California’s effort to highlight patients getting the care they need. It’s not just health care — it’s life care.

Jan. 1, 2014, to June 30, 2015

# 892

Overall unique Covered California patients receiving inpatient or outpatient services

**Care Delivered\***

Emergency room visits	445
Other outpatient care**	813
Trauma and broken bones	7
Pneumonia cases, heart attacks, strokes and kidney infections treated	47
Cancer treatments (surgeries, chemotherapy, etc.)	19
Joints replaced (knee and hip)	4
Gastrointestinal and urological surgeries and treatments	5

\* Some patients received multiple incidents of care.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: Sutter Auburn Faith Hospital



# Delivering on the Promise of Care

## Desert Regional Medical Center

Palm Springs

Desert Regional Medical Center is one of more than 400 hospitals statewide that provide high-quality care to Covered California members. Collecting data is part of Covered California’s effort to highlight patients getting the care they need. It’s not just health care — it’s life care.

Jan. 1, 2014, to June 30, 2015

# 9,243

Overall unique Covered California patients receiving inpatient or outpatient services

### **Care Delivered\***

Emergency room visits	810
Other outpatient care**	2,673
Labor and deliveries	19
Trauma and broken bones	31
Pneumonia cases, heart attacks, strokes and kidney infections treated	61
Cancer treatments (surgeries, chemotherapy, etc.)	2
Heart surgeries and procedures	17
Head and neck surgeries	7
Gastrointestinal and urological surgeries and treatments	30

\* Some patients received multiple incidents of care.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: Desert Regional Medical Center



# Delivering on the Promise of Care

## Kaiser Permanente Riverside Medical Center

Riverside

Kaiser Permanente Riverside Medical Center is one of more than 400 hospitals statewide that provide high-quality care to Covered California members. Collecting data is part of Covered California’s effort to highlight patients getting the care they need. It’s not just health care — it’s life care.

Jan. 1, 2014, to June 30, 2015

# 14,303

Overall unique Covered California patients receiving inpatient or outpatient services

**Care Delivered\***

Emergency room visits	431
Other outpatient care**	238
Labor and deliveries	65
Trauma and broken bones	23
Pneumonia cases, heart attacks, strokes and kidney infections treated	111
Cancer treatments (surgeries, chemotherapy, etc.)	33
Heart surgeries and procedures	1
Joints replaced (knee and hip)	9
Gastrointestinal and urological surgeries and treatments	9
Mental health (outpatient and inpatient)	1,659

\* Some patients received multiple incidents of care.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: Kaiser Permanente Riverside Medical Center



# Delivering on the Promise of Care

## John F. Kennedy Memorial Hospital

Indio

John F. Kennedy Memorial Hospital is one of more than 400 hospitals statewide that provide high-quality care to Covered California members. Collecting data is part of Covered California’s effort to highlight patients getting the care they need. It’s not just health care — it’s life care.

Jan. 1, 2014, to June 30, 2015

# 1,703

Overall unique Covered California patients receiving inpatient or outpatient services

### **Care Delivered\***

Emergency room visits	201
Other outpatient care**	345
Trauma and broken bones	10
Pneumonia cases, heart attacks, strokes and kidney infections treated	10
Cancer treatments (surgeries, chemotherapy, etc.)	1
Heart surgeries and procedures	3
Gastrointestinal and urological surgeries and treatments	11

\* Some patients received multiple incidents of care.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: John F. Kennedy Memorial Hospital



# Delivering on the Promise of Care

## Kaiser Permanente Moreno Valley Medical Center

Moreno Valley

Kaiser Permanente Moreno Valley Medical Center is one of more than 400 hospitals statewide that provide high-quality care to Covered California members. Collecting data is part of Covered California’s effort to highlight patients getting the care they need. It’s not just health care — it’s life care.

Jan. 1, 2014, to June 30, 2015

# 626

Overall unique Covered California patients receiving inpatient or outpatient services

### Care Delivered\*

Emergency room visits	193
Other outpatient care**	91
Labor and deliveries	20
Trauma and broken bones	8
Pneumonia cases, heart attacks, strokes and kidney infections treated	32
Cancer treatments (surgeries, chemotherapy, etc.)	1
Joints replaced (knee and hip)	4
Gastrointestinal and urological surgeries and treatments	1

\* Some patients received multiple incidents of care.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: Kaiser Permanente Moreno Valley Medical Center



# Delivering on the Promise of Care'

## Sutter Memorial and Sutter General Hospitals

Sacramento

Sutter Memorial and Sutter General Hospitals is one of more than 400 hospitals statewide that provide high-quality care to Covered California members. Collecting data is part of Covered California's effort to highlight patients getting the care they need. It's not just health care — it's life care.

Jan. 1, 2014, to June 30, 2015

# 1,530

Overall unique Covered California patients  
receiving inpatient or outpatient services

### **Care Delivered\***

Emergency room visits	673
Other outpatient care**	1,290
Labor and deliveries	111
Babies receiving treatment in a neonatal intensive care unit (NICU)	26
Trauma and broken bones	39
Pneumonia cases, heart attacks, strokes and kidney infections treated	354
Cancer treatments (surgeries, chemotherapy, etc.)	125
Heart surgeries and procedures	46
Joints replaced (knee and hip)	10
Gastrointestinal and urological surgeries and treatments	22
Transplants (lung, bone marrow, kidney, heart)	2

\* Some patients received multiple incidents of care.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: Sutter Memorial and Sutter General Hospitals



# Delivering on the Promise of Care'

## Kaiser Permanente South Sacramento Medical Center

Sacramento

Kaiser Permanente South Sacramento Medical Center is one of more than 400 hospitals statewide that provide high-quality care to Covered California members. Collecting data is part of Covered California's effort to highlight patients getting the care they need. It's not just health care — it's life care.

Jan. 1, 2014, to June 30, 2015

# 11,753

Overall unique Covered California patients  
receiving inpatient or outpatient services

### **Care Delivered\***

Emergency room visits	986
Other outpatient care**	304
Labor and deliveries	70
Trauma and broken bones	75
Pneumonia cases, heart attacks, strokes and kidney infections treated	159
Cancer treatments (surgeries, chemotherapy, etc.)	151
Heart surgeries and procedures	3
Joints replaced (knee and hip)	4
Gastrointestinal and urological surgeries and treatments	18
Mental health (outpatient and inpatient)	1,253

\* Some patients received multiple incidents of care.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: Kaiser Permanente South Sacramento Medical Center



# Delivering on the Promise of Care'

## Kaiser Permanente Sacramento Medical Center

Sacramento

Kaiser Permanente Sacramento Medical Center is one of more than 400 hospitals statewide that provide high-quality care to Covered California members. Collecting data is part of Covered California's effort to highlight patients getting the care they need. It's not just health care — it's life care.

Jan. 1, 2014, to June 30, 2015

# 16,275

Overall unique Covered California patients  
receiving inpatient or outpatient services

### **Care Delivered\***

Emergency room visits	902
Other outpatient care**	336
Trauma and broken bones	43
Pneumonia cases, heart attacks, strokes and kidney infections treated	118
Cancer treatments (surgeries, chemotherapy, etc.)	334
Heart surgeries and procedures	2
Head and neck surgeries	2
Joints replaced (knee and hip)	12
Gastrointestinal and urological surgeries and treatments	9
Mental health (outpatient and inpatient)	1,897

\* Some patients received multiple incidents of care.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: Kaiser Permanente Sacramento Medical Center



# Delivering on the Promise of Care

## Kaiser Permanente Fontana Medical Center

Fontana

Kaiser Permanente Fontana Medical Center is one of more than 400 hospitals statewide that provide high-quality care to Covered California members. Collecting data is part of Covered California’s effort to highlight patients getting the care they need. It’s not just health care — it’s life care.

Jan. 1, 2014, to June 30, 2015

# 17,463

Overall unique Covered California patients receiving inpatient or outpatient services

### Care Delivered\*

Emergency room visits	1,114
Other outpatient care**	677
Labor and deliveries	123
Trauma and broken bones	62
Pneumonia cases, heart attacks, strokes and kidney infections treated	219
Cancer treatments (surgeries, chemotherapy, etc.)	52
Heart surgeries and procedures	3
Head and neck surgeries	7
Joints replaced (knee and hip)	10
Gastrointestinal and urological surgeries and treatments	24
Mental health (outpatient and inpatient)	2,058

\* Some patients received multiple incidents of care.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: Kaiser Permanente Fontana Medical Center



# Delivering on the Promise of Care'

## Scripps Mercy Hospital

San Diego

Scripps Mercy Hospital is one of more than 400 hospitals statewide that provide high-quality care to Covered California members. Collecting data is part of Covered California's effort to highlight patients getting the care they need. It's not just health care — it's life care.

Jan. 1, 2014, to June 30, 2015

# 256

Overall unique Covered California patients  
receiving inpatient or outpatient services

### **Care Delivered\***

Emergency room visits	146
Other outpatient care**	485
Labor and deliveries	8
Babies receiving treatment in a neonatal intensive care unit (NICU)	2
Trauma and broken bones	30
Pneumonia cases, heart attacks, strokes and kidney infections treated	70
Cancer treatments (surgeries, chemotherapy, etc.)	43
Heart surgeries and procedures	22
Head and neck surgeries	5
Joints replaced (knee and hip)	3
Gastrointestinal and urological surgeries and treatments	7
Mental health (outpatient and inpatient)	9

\* Some patients received multiple incidents of care.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: Scripps Mercy Hospital



# Delivering on the Promise of Care

## Sharp Grossmont Hospital

La Mesa

Sharp Grossmont Hospital is one of more than 400 hospitals statewide that provide high-quality care to Covered California members. Collecting data is part of Covered California’s effort to highlight patients getting the care they need. It’s not just health care — it’s life care.

Jan. 1, 2014, to June 30, 2015

# 1,570

Overall unique Covered California patients receiving inpatient or outpatient services

### Care Delivered\*

Emergency room visits	448
Other outpatient care**	4,385
Labor and deliveries	39
Babies receiving treatment in a neonatal intensive care unit (NICU)	3
Trauma and broken bones	13
Cancer treatments (surgeries, chemotherapy, etc.)	16
Heart surgeries and procedures	9
Head and neck surgeries	3
Gastrointestinal and urological surgeries and treatments	5
Mental health (outpatient and inpatient)	14

\* Some patients received multiple incidents of care.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: Sharp Grossmont Hospital



# Delivering on the Promise of Care

## UCSD Medical Center and UCSD Thornton Hospital

San Diego

The two campuses of UCSD are among more than 400 hospitals statewide that provide high-quality care to Covered California members. Collecting data is part of Covered California's effort to highlight patients getting the care they need. It's not just health care — it's life care.

Jan. 1, 2014, to June 30, 2015

# 3,081

Overall unique Covered California patients  
receiving inpatient or outpatient services

### **Care Delivered\***

Emergency room visits	600
Other outpatient care**	8,337
Labor and deliveries	45
Babies receiving treatment in a neonatal intensive care unit (NICU)	11
Trauma and broken bones	42
Pneumonia cases, heart attacks, strokes and kidney infections treated	102
Cancer treatments (surgeries, chemotherapy, etc.)	501
Heart surgeries and procedures	29
Head and neck surgeries	5
Joints replaced (knee and hip)	13
Gastrointestinal and urological surgeries and treatments	15
Mental health (outpatient and inpatient)	11
Transplants (lung, bone marrow, kidney, heart)	1

\* Some patients received multiple incidents of care.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: University of California, San Diego



# Delivering on the Promise of Care

## Kaiser Permanente San Diego Medical Center

San Diego

Kaiser Permanente San Diego Medical Center is one of more than 400 hospitals statewide that provide high-quality care to Covered California members. Collecting data is part of Covered California’s effort to highlight patients getting the care they need. It’s not just health care — it’s life care.

Jan. 1, 2014, to June 30, 2015

# 34,168

Overall unique Covered California patients receiving inpatient or outpatient services

### Care Delivered\*

Emergency room visits	1,590
Other outpatient care**	766
Labor and deliveries	101
Trauma and broken bones	87
Pneumonia cases, heart attacks, strokes and kidney infections treated	190
Cancer treatments (surgeries, chemotherapy, etc.)	48
Heart surgeries and procedures	1
Head and neck surgeries	8
Joints replaced (knee and hip)	5
Gastrointestinal and urological surgeries and treatments	9
Mental health (outpatient and inpatient)	5,859

\* Some patients received multiple incidents of care.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: Kaiser Permanente San Diego Medical Center



# Delivering on the Promise of Care

## Scripps Memorial Hospital — La Jolla

La Jolla

Scripps Memorial Hospital — La Jolla is one of more than 400 hospitals statewide that provide high-quality care to Covered California members. Collecting data is part of Covered California's effort to highlight patients getting the care they need. It's not just health care — it's life care.

Jan. 1, 2014, to June 30, 2015

# 624

Overall unique Covered California patients  
receiving inpatient or outpatient services

### **Care Delivered\***

Emergency room visits	195
Other outpatient care**	1,606
Labor and deliveries	70
Trauma and broken bones	40
Pneumonia cases, heart attacks, strokes and kidney infections treated	93
Cancer treatments (surgeries, chemotherapy, etc.)	18
Heart surgeries and procedures	29
Head and neck surgeries	6
Joints replaced (knee and hip)	9
Gastrointestinal and urological surgeries and treatments	9

\* Some patients received multiple incidents of care.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: Scripps Memorial Hospital — La Jolla



# Delivering on the Promise of Care'

## Sharp Memorial Hospital

San Diego

Sharp Memorial Hospital is one of more than 400 hospitals statewide that provide high-quality care to Covered California members. Collecting data is part of Covered California's effort to highlight patients getting the care they need. It's not just health care — it's life care.

Jan. 1, 2014, to June 30, 2015

# 3,984

Overall unique Covered California patients  
receiving inpatient or outpatient services

### **Care Delivered\***

Emergency room visits	946
Other outpatient care**	9,753
Labor and deliveries	234
Babies receiving treatment in a neonatal intensive care unit (NICU)	25
Trauma and broken bones	63
Cancer treatments (surgeries, chemotherapy, etc.)	957
Heart surgeries and procedures	14
Head and neck surgeries	19
Gastrointestinal and urological surgeries and treatments	10
Mental health (outpatient and inpatient)	753
Transplants (lung, bone marrow, kidney, heart)	1

\* Some patients received multiple incidents of care.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: Sharp Memorial Hospital



# Delivering on the Promise of Care

## Sharp Chula Vista Medical Center

Chula Vista

Sharp Chula Vista Medical Center is one of more than 400 hospitals statewide that provide high-quality care to Covered California members. Collecting data is part of Covered California’s effort to highlight patients getting the care they need. It’s not just health care — it’s life care.

Jan. 1, 2014, to June 30, 2015

# 940

Overall unique Covered California patients receiving inpatient or outpatient services

### **Care Delivered\***

Emergency room visits	308
Other outpatient care**	1,986
Labor and deliveries	35
Babies receiving treatment in a neonatal intensive care unit (NICU)	2
Trauma and broken bones	4
Cancer treatments (surgeries, chemotherapy, etc.)	59
Heart surgeries and procedures	4
Head and neck surgeries	1

\* Some patients received multiple incidents of care.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: Sharp Chula Vista Medical Center



# Delivering on the Promise of Care'

## Scripps Memorial Hospital — Encinitas

Encinitas

Scripps Memorial Hospital — Encinitas is one of more than 400 hospitals statewide that provide high-quality care to Covered California members. Collecting data is part of Covered California's effort to highlight patients getting the care they need. It's not just health care — it's life care.

Jan. 1, 2014, to June 30, 2015

# 335

Overall unique Covered California patients  
receiving inpatient or outpatient services

### **Care Delivered\***

Emergency room visits	308
Other outpatient care**	816
Labor and deliveries	38
Trauma and broken bones	34
Pneumonia cases, heart attacks, strokes and kidney infections treated	80
Cancer treatments (surgeries, chemotherapy, etc.)	4
Heart surgeries and procedures	21
Joints replaced (knee and hip)	8
Gastrointestinal and urological surgeries and treatments	8

\* Some patients received multiple incidents of care.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: Scripps Memorial Hospital — Encinitas



# Delivering on the Promise of Care

## Scripps Green Hospital

San Diego

Scripps Green Hospital is one of more than 400 hospitals statewide that provide high-quality care to Covered California members. Collecting data is part of Covered California’s effort to highlight patients getting the care they need. It’s not just health care — it’s life care.

Jan. 1, 2014, to June 30, 2015

# 383

Overall unique Covered California patients receiving inpatient or outpatient services

### **Care Delivered\***

Other outpatient care**	1,877
Trauma and broken bones	58
Pneumonia cases, heart attacks, strokes and kidney infections treated	87
Cancer treatments (surgeries, chemotherapy, etc.)	23
Heart surgeries and procedures	65
Head and neck surgeries	4
Joints replaced (knee and hip)	25
Gastrointestinal and urological surgeries and treatments	6
Transplants (lung, bone marrow, kidney, heart)	4

\* Some patients received multiple incidents of care.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: Scripps Green Hospital



# Delivering on the Promise of Care'

## Sharp Coronado Hospital and Healthcare Center

Coronado

Sharp Coronado Hospital and Healthcare Center is one of more than 400 hospitals statewide that provide high-quality care to Covered California members. Collecting data is part of Covered California's effort to highlight patients getting the care they need. It's not just health care — it's life care.

Jan. 1, 2014, to June 30, 2015

# 775

Overall unique Covered California patients receiving inpatient or outpatient services

### **Care Delivered\***

Emergency room visits	62
Other outpatient care**	1,421
Trauma and broken bones	9
Gastrointestinal and urological surgeries and treatments	1

\* Some patients received multiple incidents of care.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: Sharp Coronado Hospital and Healthcare Center



# Delivering on the Promise of Care'

## Scripps Mercy Hospital — Chula Vista

Chula Vista

Scripps Mercy Hospital — Chula Vista is one of more than 400 hospitals statewide that provide high-quality care to Covered California members. Collecting data is part of Covered California's effort to highlight patients getting the care they need. It's not just health care — it's life care.

Jan. 1, 2014, to June 30, 2015

# 89

Overall unique Covered California patients  
receiving inpatient or outpatient services

### **Care Delivered\***

Emergency room visits	118
Other outpatient care**	182
Labor and deliveries	4
Trauma and broken bones	7
Pneumonia cases, heart attacks, strokes and kidney infections treated	15
Cancer treatments (surgeries, chemotherapy, etc.)	1
Heart surgeries and procedures	8
Gastrointestinal and urological surgeries and treatments	1

\* Some patients received multiple incidents of care.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: Scripps Mercy Hospital — Chula Vista



# Delivering on the Promise of Care ' 1

## UCSF Medical Center and ' UCSF Benioff Children's Hospital ' 1

San Francisco

UCSF Medical Center and UCSF Benioff Children's Hospital are among more than 400 hospitals statewide that provide high-quality care to Covered California members. Collecting data is part of Covered California's effort to highlight patients getting the care they need. It's not just health care — it's life care.

Jan. 1, 2014, to June 30, 2015

# 14,305

Overall unique Covered California patients receiving inpatient or outpatient services

### Care Delivered\*

Emergency room visits	2,049
Other outpatient care**	49,689
Labor and deliveries	117
Babies receiving treatment in a neonatal intensive care unit (NICU)	36
Trauma and broken bones	187
Pneumonia cases, heart attacks, strokes and kidney infections treated	1,361
Cancer treatments (surgeries, chemotherapy, etc.)	1,218
Heart surgeries and procedures	161
Head and neck surgeries	62
Joints replaced (knee and hip)	75
Gastrointestinal and urological surgeries and treatments	186
Mental health (outpatient and inpatient)	48
Transplants (lung, bone marrow, kidney, heart)	33

\* Some patients received multiple incidents of care.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: University of California San Francisco



# Delivering on the Promise of Care

## California Pacific Medical Center — All Campuses

San Francisco

The four campuses of California Pacific Medical Center are among more than 400 hospitals statewide that provide high-quality care to Covered California members. Collecting data is part of Covered California’s effort to highlight patients getting the care they need. It’s not just health care — it’s life care.

Jan. 1, 2014, to June 30, 2015

# 7,649

Overall unique Covered California patients receiving inpatient or outpatient services

### Care Delivered\*

Emergency room visits	960
Other outpatient care**	12,584
Labor and deliveries	195
Babies receiving treatment in a neonatal intensive care unit (NICU)	20
Trauma and broken bones	24
Pneumonia cases, heart attacks, strokes and kidney infections treated	524
Cancer treatments (surgeries, chemotherapy, etc.)	66
Heart surgeries and procedures	17
Head and neck surgeries	1
Joints replaced (knee and hip)	10
Gastrointestinal and urological surgeries and treatments	30
Transplants (lung, bone marrow, kidney, heart)	4

\* Some patients received multiple incidents of care.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: California Pacific Medical Center



# Delivering on the Promise of Care

## Kaiser Permanente San Francisco Medical Center

San Francisco

Kaiser Permanente San Francisco Medical Center is one of more than 400 hospitals statewide that provide high-quality care to Covered California members. Collecting data is part of Covered California’s effort to highlight patients getting the care they need. It’s not just health care — it’s life care.

Jan. 1, 2014, to June 30, 2015

# 17,070

Overall unique Covered California patients receiving inpatient or outpatient services

### Care Delivered\*

Emergency room visits	713
Other outpatient care**	697
Labor and deliveries	90
Trauma and broken bones	54
Pneumonia cases, heart attacks, strokes and kidney infections treated	117
Cancer treatments (surgeries, chemotherapy, etc.)	206
Heart surgeries and procedures	33
Head and neck surgeries	3
Joints replaced (knee and hip)	12
Gastrointestinal and urological surgeries and treatments	12
Mental health (outpatient and inpatient)	2,722

\* Some patients received multiple incidents of care.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: Kaiser Permanente San Francisco Medical Center



# Delivering on the Promise of Care

## Kaiser Permanente Manteca Medical Center

Manteca

Kaiser Permanente Manteca Medical Center is one of more than 400 hospitals statewide that provide high-quality care to Covered California members. Collecting data is part of Covered California’s effort to highlight patients getting the care they need. It’s not just health care — it’s life care.

Jan. 1, 2014, to June 30, 2015

# 5,551

Overall unique Covered California patients receiving inpatient or outpatient services

### Care Delivered\*

Emergency room visits	490
Other outpatient care**	129
Trauma and broken bones	16
Pneumonia cases, heart attacks, strokes and kidney infections treated	27
Cancer treatments (surgeries, chemotherapy, etc.)	4
Gastrointestinal and urological surgeries and treatments	6
Mental health (outpatient and inpatient)	457

\* Some patients received multiple incidents of care.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: Kaiser Permanente Manteca Medical Center



# Delivering on the Promise of Care '15

## Dameron Hospital

Stockton

Dameron Hospital is one of more than 400 hospitals statewide that provide high-quality care to Covered California members. Collecting data is part of Covered California's effort to highlight patients getting the care they need. It's not just health care — it's life care. )

Jan. 1, 2014, to June 30, 2015

# 6,698 '15

Overall unique Covered California patients receiving inpatient or outpatient services

### **Care Delivered\***

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Cancer treatments (surgeries, chemotherapy, etc.) )	116
Mental health (outpatient and inpatient) )	848

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\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care not reported here.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: Dameron Hospital



# Delivering on the Promise of Care

## Sutter Tracy Community Hospital

Tracy

Sutter Tracy Community Hospital is one of more than 400 hospitals statewide that provide high-quality care to Covered California members. Collecting data is part of Covered California’s effort to highlight patients getting the care they need. It’s not just health care — it’s life care.

Jan. 1, 2014, to June 30, 2015

# 717

Overall unique Covered California patients receiving inpatient or outpatient services

### **Care Delivered\***

Emergency room visits	507
Other outpatient care**	476
Labor and deliveries	17
Trauma and broken bones	1
Pneumonia cases, heart attacks, strokes and kidney infections treated	72
Heart surgeries and procedures	2
Gastrointestinal and urological surgeries and treatments	4

\* Some patients received multiple incidents of care.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: Sutter Tracy Community Hospital



# Delivering on the Promise of Care

## Doctors Hospital of Manteca

Manteca

Doctors Hospital of Manteca is one of more than 400 hospitals statewide that provide high-quality care to Covered California members. Collecting data is part of Covered California’s effort to highlight patients getting the care they need. It’s not just health care — it’s life care.

Jan. 1, 2014, to June 30, 2015

# 2,854

Overall unique Covered California patients receiving inpatient or outpatient services

### Care Delivered\*

Emergency room visits	264
Other outpatient care**	963
Labor and deliveries	1
Trauma and broken bones	7
Pneumonia cases, heart attacks, strokes and kidney infections treated	6
Cancer treatments (surgeries, chemotherapy, etc.)	1
Head and neck surgeries	1
Gastrointestinal and urological surgeries and treatments	3

\* Some patients received multiple incidents of care.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: Doctors Hospital of Manteca



# Delivering on the Promise of Care

## Sierra Vista Regional Medical Center

San Luis Obispo

Sierra Vista Regional Medical Center is one of more than 400 hospitals statewide that provide high-quality care to Covered California members. Collecting data is part of Covered California’s effort to highlight patients getting the care they need. It’s not just health care — it’s life care.

Jan. 1, 2014, to June 30, 2015

# 3,467

Overall unique Covered California patients receiving inpatient or outpatient services

### **Care Delivered\***

Emergency room visits	471
Other outpatient care**	435
Labor and deliveries	10
Trauma and broken bones	17
Pneumonia cases, heart attacks, strokes and kidney infections treated	9
Heart surgeries and procedures	1
Head and neck surgeries	17
Gastrointestinal and urological surgeries and treatments	7

\* Some patients received multiple incidents of care.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: Sierra Vista Regional Medical Center



# Delivering on the Promise of Care

## Twin Cities Community Hospital

Templeton

Twin Cities Community Hospital is one of more than 400 hospitals statewide that provide high-quality care to Covered California members. Collecting data is part of Covered California’s effort to highlight patients getting the care they need. It’s not just health care — it’s life care.

Jan. 1, 2014, to June 30, 2015

# 2,301

Overall unique Covered California patients receiving inpatient or outpatient services

### Care Delivered\*

Emergency room visits	471
Other outpatient care**	248
Trauma and broken bones	23
Pneumonia cases, heart attacks, strokes and kidney infections treated	13
Joints replaced (knee and hip)	1
Gastrointestinal and urological surgeries and treatments	6

\* Some patients received multiple incidents of care.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: Twin Cities Community Hospital



# Delivering on the Promise of Care

## Mills-Peninsula Medical Center

Burlingame

Mills-Peninsula Medical Center is one of more than 400 hospitals statewide that provide high-quality care to Covered California members. Collecting data is part of Covered California’s effort to highlight patients getting the care they need. It’s not just health care — it’s life care.

Jan. 1, 2014, to June 30, 2015

# 1,891

Overall unique Covered California patients receiving inpatient or outpatient services

### Care Delivered\*

Emergency room visits	484
Other outpatient care**	3,101
Labor and deliveries	36
Babies receiving treatment in a neonatal intensive care unit (NICU)	6
Trauma and broken bones	9
Pneumonia cases, heart attacks, strokes and kidney infections treated	159
Cancer treatments (surgeries, chemotherapy, etc.)	20
Heart surgeries and procedures	11
Joints replaced (knee and hip)	2
Gastrointestinal and urological surgeries and treatments	6

\* Some patients received multiple incidents of care.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: Mills-Peninsula Medical Center



# Delivering on the Promise of Care

## Kaiser Permanente South San Francisco Medical Center

South San Francisco

Kaiser Permanente South San Francisco Medical Center is one of more than 400 hospitals statewide that provide high-quality care to Covered California members. Collecting data is part of Covered California's effort to highlight patients getting the care they need. It's not just health care — it's life care.

Jan. 1, 2014, to June 30, 2015

# 10,155

Overall unique Covered California patients  
receiving inpatient or outpatient services

### **Care Delivered\***

Emergency room visits	713
Other outpatient care**	160
Trauma and broken bones	40
Pneumonia cases, heart attacks, strokes and kidney infections treated	111
Cancer treatments (surgeries, chemotherapy, etc.)	166
Heart surgeries and procedures	1
Head and neck surgeries	2
Joints replaced (knee and hip)	5
Gastrointestinal and urological surgeries and treatments	9
Mental health (outpatient and inpatient)	1,239

\* Some patients received multiple incidents of care.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: Kaiser Permanente South San Francisco Medical Center



# Delivering on the Promise of Care '15

## Menlo Park Surgical Hospital

Menlo Park

Menlo Park Surgical Hospital is one of more than 400 hospitals statewide that provide high-quality care to Covered California members. Collecting data is part of Covered California's effort to highlight patients getting the care they need. It's not just health care — it's life care.

Jan. 1, 2014, to June 30, 2015

# 71 '15

Overall unique Covered California patients receiving inpatient or outpatient services

### **Care Delivered\***

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Other outpatient care**	74
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\* Some patients received multiple incidents of care.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care.

Source: Menlo Park Surgical Hospital



# Delivering on the Promise of Care'

## Kaiser Permanente Redwood City Medical Center

Redwood City

Kaiser Permanente Redwood City Medical Center is one of more than 400 hospitals statewide that provide high-quality care to Covered California members. Collecting data is part of Covered California's effort to highlight patients getting the care they need. It's not just health care — it's life care.

Jan. 1, 2014, to June 30, 2015

# 11,133

Overall unique Covered California patients  
receiving inpatient or outpatient services

### **Care Delivered\***

Emergency room visits	760
Other outpatient care**	221
Labor and deliveries	48
Trauma and broken bones	45
Pneumonia cases, heart attacks, strokes and kidney infections treated	99
Cancer treatments (surgeries, chemotherapy, etc.)	105
Heart surgeries and procedures	2
Head and neck surgeries	1
Joints replaced (knee and hip)	13
Gastrointestinal and urological surgeries and treatments	11
Mental health (outpatient and inpatient)	1,857

\* Some patients received multiple incidents of care.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: Kaiser Permanente Redwood City Medical Center



# Delivering on the Promise of Care

## Santa Barbara Cottage Hospital and Santa Ynez Valley Hospital

Santa Barbara

Santa Barbara Cottage Hospital and Santa Ynez Valley Hospital are two of more than 400 hospitals statewide that provide high-quality care to Covered California members. Collecting data is part of Covered California’s effort to highlight patients getting the care they need. It’s not just health care — it’s life care.

Jan. 1, 2014, to June 30, 2015

# 1,294

Overall unique Covered California patients  
receiving inpatient or outpatient services

### ***Care Delivered\****

Emergency room visits	1,415
Other outpatient care**	2,040
Babies receiving treatment in a neonatal intensive care unit (NICU)	27
Trauma and broken bones	77
Pneumonia cases, heart attacks, strokes and kidney infections treated	178
Cancer treatments (surgeries, chemotherapy, etc.)	85
Heart surgeries and procedures	23
Mental health (outpatient and inpatient)	40

\* Some patients received multiple incidents of care.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: Santa Barbara Cottage Hospital



# Delivering on the Promise of Care

## Santa Clara Valley Medical Center

San Jose

Santa Clara Valley Medical Center is one of more than 400 hospitals statewide that provide high-quality care to Covered California members. Collecting data is part of Covered California’s effort to highlight patients getting the care they need. It’s not just health care — it’s life care.

Jan. 1, 2014, to June 30, 2015

# 4,773

Overall unique Covered California patients receiving inpatient or outpatient services

### Care Delivered\*

Emergency room visits	363
Labor and deliveries	20
Babies receiving treatment in a neonatal intensive care unit (NICU)	10
Trauma and broken bones	17
Pneumonia cases, heart attacks, strokes and kidney infections treated	78
Cancer treatments (surgeries, chemotherapy, etc.)	122
Heart surgeries and procedures	8
Joints replaced (knee and hip)	1
Mental health (outpatient and inpatient)	9

\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care not reported here.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: Santa Clara Valley Medical Center



# Delivering on the Promise of Care'

## Kaiser Permanente Santa Clara Medical Center

Santa Clara

Kaiser Permanente Santa Clara Medical Center is one of more than 400 hospitals statewide that provide high-quality care to Covered California members. Collecting data is part of Covered California's effort to highlight patients getting the care they need. It's not just health care — it's life care.

Jan. 1, 2014, to June 30, 2015

# 17,486

Overall unique Covered California patients  
receiving inpatient or outpatient services

### **Care Delivered\***

Emergency room visits	863
Other outpatient care**	428
Labor and deliveries	88
Babies receiving treatment in a neonatal intensive care unit (NICU)	1
Trauma and broken bones	59
Pneumonia cases, heart attacks, strokes and kidney infections treated	137
Cancer treatments (surgeries, chemotherapy, etc.)	371
Heart surgeries and procedures	28
Head and neck surgeries	6
Joints replaced (knee and hip)	10
Gastrointestinal and urological surgeries and treatments	20
Mental health (outpatient and inpatient)	3,328

\* Some patients received multiple incidents of care.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: Kaiser Permanente Santa Clara Medical Center



# Delivering on the Promise of Care'

## Kaiser Permanente San Jose Medical Center

San Jose

Kaiser Permanente San Jose Medical Center is one of more than 400 hospitals statewide that provide high-quality care to Covered California members. Collecting data is part of Covered California's effort to highlight patients getting the care they need. It's not just health care — it's life care.

Jan. 1, 2014, to June 30, 2015

# 9,622

Overall unique Covered California patients  
receiving inpatient or outpatient services

### **Care Delivered\***

Emergency room visits	543
Other outpatient care**	242
Labor and deliveries	52
Trauma and broken bones	32
Pneumonia cases, heart attacks, strokes and kidney infections treated	73
Cancer treatments (surgeries, chemotherapy, etc.)	99
Heart surgeries and procedures	1
Joints replaced (knee and hip)	7
Gastrointestinal and urological surgeries and treatments	7
Mental health (outpatient and inpatient)	1,339

\* Some patients received multiple incidents of care.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: Kaiser Permanente San Jose Medical Center



# Delivering on the Promise of Care

## Sutter Maternity and Surgery Center

Santa Cruz

Sutter Maternity and Surgery Center is one of more than 400 hospitals statewide that provide high-quality care to Covered California members. Collecting data is part of Covered California's effort to highlight patients getting the care they need. It's not just health care — it's life care.

Jan. 1, 2014, to June 30, 2015

# 621

Overall unique Covered California patients  
receiving inpatient or outpatient services

### **Care Delivered\***

Other outpatient care**	600
Labor and deliveries	59
Babies receiving treatment in a neonatal intensive care unit (NICU)	10
Trauma and broken bones	14
Pneumonia cases, heart attacks, strokes and kidney infections treated	106
Cancer treatments (surgeries, chemotherapy, etc.)	3
Joints replaced (knee and hip)	14
Gastrointestinal and urological surgeries and treatments	3

\* Some patients received multiple incidents of care.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: Sutter Maternity and Surgery Center



# Delivering on the Promise of Care

## Kaiser Permanente Vallejo Medical Center

Vallejo

Kaiser Permanente Vallejo Medical Center is one of more than 400 hospitals statewide ) that provide high-quality care to Covered California members. Collecting data is part of ) Covered California’s effort to highlight patients getting the care they need. It’s not just ) health care — it’s life care.

Jan. 1, 2014, to June 30, 2015

# 8,327

Overall unique Covered California patients receiving inpatient or outpatient services

**Care Delivered\***

Emergency room visits	574
Other outpatient care**	178
Labor and deliveries	34
Trauma and broken bones	39
Pneumonia cases, heart attacks, strokes and kidney infections treated	90
Cancer treatments (surgeries, chemotherapy, etc.)	86
Heart surgeries and procedures	4
Head and neck surgeries	1
Joints replaced (knee and hip)	7
Gastrointestinal and urological surgeries and treatments	7
Mental health (outpatient and inpatient)	1,106

\* Some patients received multiple incidents of care.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: Kaiser Permanente Vallejo Medical Center



# Delivering on the Promise of Care

## Kaiser Permanente Vacaville Medical Center

Vacaville

Kaiser Permanente Vacaville Medical Center is one of more than 400 hospitals statewide that provide high-quality care to Covered California members. Collecting data is part of Covered California’s effort to highlight patients getting the care they need. It’s not just health care — it’s life care.

Jan. 1, 2014, to June 30, 2015

# 6,670

Overall unique Covered California patients receiving inpatient or outpatient services

### Care Delivered\*

Emergency room visits	527
Other outpatient care**	269
Labor and deliveries	25
Trauma and broken bones	44
Pneumonia cases, heart attacks, strokes and kidney infections treated	71
Cancer treatments (surgeries, chemotherapy, etc.)	100
Joints replaced (knee and hip)	13
Gastrointestinal and urological surgeries and treatments	6
Mental health (outpatient and inpatient)	692

\* Some patients received multiple incidents of care.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: Kaiser Permanente Vacaville Medical Center



# Delivering on the Promise of Care

## Sutter Solano Medical Center

Vallejo

Sutter Solano Medical Center is one of more than 400 hospitals statewide that provide high-quality care to Covered California members. Collecting data is part of Covered California’s effort to highlight patients getting the care they need. It’s not just health care — it’s life care.

Jan. 1, 2014, to June 30, 2015

# 445

Overall unique Covered California patients receiving inpatient or outpatient services

### **Care Delivered\***

Emergency room visits	299
Other outpatient care**	264
Labor and deliveries	10
Trauma and broken bones	3
Pneumonia cases, heart attacks, strokes and kidney infections treated	45
Cancer treatments (surgeries, chemotherapy, etc.)	3
Gastrointestinal and urological surgeries and treatments	2

\* Some patients received multiple incidents of care.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: Sutter Solano Medical Center



# Delivering on the Promise of Care'

## Kaiser Permanente Santa Rosa Medical Center

Santa Rosa

Kaiser Permanente Santa Rosa Medical Center is one of more than 400 hospitals statewide that provide high-quality care to Covered California members. Collecting data is part of Covered California's effort to highlight patients getting the care they need. It's not just health care — it's life care.

Jan. 1, 2014, to June 30, 2015

# 12,353

Overall unique Covered California patients  
receiving inpatient or outpatient services

### **Care Delivered\***

Emergency room visits	1,033
Other outpatient care**	557
Labor and deliveries	73
Babies receiving treatment in a neonatal intensive care unit (NICU)	1
Trauma and broken bones	86
Pneumonia cases, heart attacks, strokes and kidney infections treated	116
Cancer treatments (surgeries, chemotherapy, etc.)	222
Heart surgeries and procedures	2
Joints replaced (knee and hip)	15
Gastrointestinal and urological surgeries and treatments	7
Mental health (outpatient and inpatient)	1,886

\* Some patients received multiple incidents of care.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: Kaiser Permanente Santa Rosa Medical Center



# Delivering on the Promise of Care'

## Sutter Santa Rosa Regional Hospital

Santa Rosa

Sutter Santa Rosa Regional Hospital is one of more than 400 hospitals statewide that provide high-quality care to Covered California members. Collecting data is part of Covered California's effort to highlight patients getting the care they need. It's not just health care — it's life care.

Jan. 1, 2014, to June 30, 2015

# 712

Overall unique Covered California patients  
receiving inpatient or outpatient services

### **Care Delivered\***

Emergency room visits	416
Other outpatient care**	416
Labor and deliveries	38
Babies receiving treatment in a neonatal intensive care unit (NICU)	4
Trauma and broken bones	6
Pneumonia cases, heart attacks, strokes and kidney infections treated	117
Cancer treatments (surgeries, chemotherapy, etc.)	7
Heart surgeries and procedures	10
Joints replaced (knee and hip)	4
Gastrointestinal and urological surgeries and treatments	6

\* Some patients received multiple incidents of care.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: Sutter Santa Rosa Regional Hospital



# Delivering on the Promise of Care

## Doctors Medical Center

Modesto

Doctors Medical Center is one of more than 400 hospitals statewide that provide high-quality care to Covered California members. Collecting data is part of Covered California’s effort to highlight patients getting the care they need. It’s not just health care — it’s life care.

Jan. 1, 2014, to June 30, 2015

# 6,499

Overall unique Covered California patients receiving inpatient or outpatient services

### **Care Delivered\***

Emergency room visits	609
Other outpatient care**	810
Labor and deliveries	7
Trauma and broken bones	23
Pneumonia cases, heart attacks, strokes and kidney infections treated	53
Cancer treatments (surgeries, chemotherapy, etc.)	3
Heart surgeries and procedures	36
Head and neck surgeries	5
Gastrointestinal and urological surgeries and treatments	34

\* Some patients received multiple incidents of care.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: Doctors Medical Center



# Delivering on the Promise of Care

## Memorial Medical Center

Modesto

Memorial Medical Center is one of more than 400 hospitals statewide that provide high-quality care to Covered California members. Collecting data is part of Covered California’s effort to highlight patients getting the care they need. It’s not just health care — it’s life care.

Jan. 1, 2014, to June 30, 2015

# 1,001

Overall unique Covered California patients receiving inpatient or outpatient services

### Care Delivered\*

Emergency room visits	724
Other outpatient care**	452
Labor and deliveries	35
Babies receiving treatment in a neonatal intensive care unit (NICU)	3
Trauma and broken bones	20
Pneumonia cases, heart attacks, strokes and kidney infections treated	139
Cancer treatments (surgeries, chemotherapy, etc.)	6
Heart surgeries and procedures	11
Joints replaced (knee and hip)	4
Gastrointestinal and urological surgeries and treatments	13

\* Some patients received multiple incidents of care.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: Memorial Medical Center



# Delivering on the Promise of Care

## Kaiser Permanente Modesto Medical Center

Modesto

Kaiser Permanente Modesto Medical Center is one of more than 400 hospitals statewide that provide high-quality care to Covered California members. Collecting data is part of Covered California’s effort to highlight patients getting the care they need. It’s not just health care — it’s life care.

Jan. 1, 2014, to June 30, 2015

# 8,778

Overall unique Covered California patients receiving inpatient or outpatient services

### Care Delivered\*

Emergency room visits	828
Other outpatient care**	312
Labor and deliveries	122
Trauma and broken bones	53
Pneumonia cases, heart attacks, strokes and kidney infections treated	148
Cancer treatments (surgeries, chemotherapy, etc.)	170
Heart surgeries and procedures	1
Joints replaced (knee and hip)	17
Gastrointestinal and urological surgeries and treatments	14
Mental health (outpatient and inpatient)	1,157

\* Some patients received multiple incidents of care.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: Kaiser Permanente Modesto Medical Center



# Delivering on the Promise of Care '15

## Community Memorial Hospital — San Buenaventura Ventura

Community Memorial Hospital — San Buenaventura is one of more than 400 hospitals statewide that provide high-quality care to Covered California members. Collecting data is part of Covered California's effort to highlight patients getting the care they need. It's not just health care — it's life care.

Jan. 1, 2014, to June 30, 2015

# 3,627 '15

Overall unique Covered California patients  
receiving inpatient or outpatient services

### ***Care Delivered\****

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Mental health (outpatient and inpatient) )	951
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\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care not reported here.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: Community Memorial Hospital — San Buenaventura



# Delivering on the Promise of Care'

## Sutter Davis Hospital

Davis

Sutter Davis Hospital is one of more than 400 hospitals statewide that provide high-quality care to Covered California members. Collecting data is part of Covered California's effort to highlight patients getting the care they need. It's not just health care — it's life care.

Jan. 1, 2014, to June 30, 2015

# 522

Overall unique Covered California patients  
receiving inpatient or outpatient services

### **Care Delivered\***

Emergency room visits	350
Other outpatient care**	266
Labor and deliveries	54
Babies receiving treatment in a neonatal intensive care unit (NICU)	2
Trauma and broken bones	4
Pneumonia cases, heart attacks, strokes and kidney infections treated	109
Cancer treatments (surgeries, chemotherapy, etc.)	27
Gastrointestinal and urological surgeries and treatments	2

\* Some patients received multiple incidents of care.

\*\* In addition to the care shown here, this hospital provided a wide range of other inpatient and outpatient care, including post-surgery follow-up, physical therapy, dermatology, etc.

Source: Sutter Davis Hospital

Covered California is the state's marketplace for the federal Patient Protection and Affordable Care Act. Covered California, in partnership with the California Department of Health Care Services, was charged with creating a new health insurance marketplace in which individuals and small businesses can get access to affordable health insurance plans. Covered California helps individuals determine whether they are eligible for premium assistance that is available on a sliding-scale basis to reduce insurance costs or whether they are eligible for low-cost or no-cost Medi-Cal. Consumers can then compare health insurance plans and choose the plan that works best for their health needs and budget. Small businesses can purchase competitively priced health insurance plans and offer their employees the ability to choose from an array of plans and may qualify for federal tax credits.

Covered California is an independent part of the state government whose job is to make the new market work for California's consumers. It is overseen by a five-member board appointed by the governor and the Legislature. For more information about Covered California, please visit **CoveredCA.com**.

